

Technical and Financial feasibility study for Intelligent BKC initiatives

June 2014

Acknowledgement

Core purpose of this Technical and Financial feasibility study for Intelligent BKC initiatives is to develop Mumbai Metropolitan Region as an area that focuses on service provision to its citizen through a robust public & private sector collaboration model that embeds technology to integrate multiple infrastructure services for efficient operation. Accenture was engaged to conduct this study by MMRDA.

We would like to express our gratitude to Shri UPS Madan (Metropolitan Commissioner), Shree Sanjay Sethi (Additional Metropolitan Commissioner - 1), Shree BV Gopal Reddy (Additional Metropolitan Commissioner - 2), MMRDA for entrusting Accenture with this important assignment and providing their guidance.

Our special thanks to Shree Shankar Deshpande, Joint Project Director (Town Planning) and In-Charge (IT Cell) without whose guidance and support this report would not have been possible. His focused inputs, clear vision and thought leadership has helped the team in delivering this report. Finally, we would fail in our duty if we fail to acknowledge the onsite MMRDA IT Cell for continuous support during the study.

Confidentiality Statement

- This document contains material proprietary to MMRDA and should not be used as reference without prior permission of MMRDA.
- The material, ideas, and concepts contained herein are to be used exclusively for purpose of understanding of Vision Smart BKC only and indicative in nature. The information and ideas herein may not be disclosed to anyone outside MMRDA or be used for purposes other than implementation of Smart BKC initiatives.
- The specifics of Legal Framework, Integration with Stakeholders and required support from MMRDA, Operational Model, Bandwidth requirements, SLA, Costing, Financing Model, Technical Specification of Hardware's, Software's, Setting up of Command center and its location, scope etc is indicative in nature.
- However during the RFP Stage, the bidder may carry out the site visit of BKC E & G Block after obtaining written permission of MMRDA and obtain for itself on his own responsibility all information on the existing Infrastructure, required structural and Technical changes, possible operational plan for implementation of the select 5 initiatives in BKC, that may be necessary for estimation, technical understanding and preparing the EOI response.
- The cost of such visits to the site(s) shall be at the Bidder's own expense whenever it is appropriate.

Executive Summary

Mumbai Metropolitan Region Development Authority (MMRDA)—an apex body for planning and coordination of development activities in one of the largest metropolitan regions in India—selected Accenture vide letter no. ITCell/MMRDA/2014/68 dated 11.03.2014 to create an intelligent city business case for Bandra Kurla Complex (BKC), a commercial business district in Mumbai.

Bandra Kurla Complex (BKC):

BKC was instituted by MMRDA to create an easily accessible financial and business hub. BKC houses a number of financial & business houses including National Stock Exchange, SEBI, ICICI Bank, Citibank, Dena Bank, Bank of Baroda, State Bank of India, Jammu & Kashmir Bank National Business Centre, NABARD Head Office, IL&FS, Asian Heart Institute, Dow Chemicals, Bharat Diamond Bourse, Dhirubhai Ambani International School, American School of Bombay, Mumbai Cricket Association's cricket ground and the United States Mumbai Consulate.

BKC goals are to become a tenant friendly CBD that is intelligent, efficient and resilient hence is now envisages BKC to be developed into an intelligent district of Mumbai. It is also envisaged that BKC will be equipped with Strong ICT backbone for the area and seamless experience for tenants, employees, other stakeholders, reduced energy consumption and reduced environmental stress.

Assessment Process

As part of the assessment, Accenture conducted feasibility of implementing smart parking, smart streetlights, secure public Wi-Fi, video analytics and surveillance, and a central information hub for stakeholders of BKC Services. Accenture also carried out stakeholder analysis, best practice survey and opportunity assessment during the study. The approach for this study is guided by citizen, businesses, economic and environmental. Based on Citizen Centricity, Impact on Climate & Reduction in Carbon footprint, User Friendliness & Ease of usage, Economic Sustainability of Projects, Citizen Privacy and Continuous Innovation.

Study Parameters

In addition, Accenture also conducted a detailed investment plan, cost-benefit analysis, solution details, location analysis, project timelines, procurement strategy and governance structure, as well as vendor landscape and strategic intent and benefits to stakeholders. The feasibility has been performed on following parameters:

- Use Case (Now and Future) Illustrative scenarios comparing the lives of stakeholders with and without the foundational initiative
- **Design Architecture** Technical feasibility of the initiative including solution overview, architecture and location analysis
- **Financial Viability** Economic feasibility of the initiative including revenue modeling, Capex and Opex costs and cost benefit analysis
- Stakeholder Benefits Qualitative benefits of important stakeholders including citizens, MMRDA and the environment
- Vendor Landscape A brief description of vendors with the capability to implement the initiative
- **Case Studies** Global best practices and instances where a similar initiative was implemented

Executive Summary

Impact Assessment

Few of the overall analyzed impacts of aforementioned initiatives are

Public Wi-Fi hotspots	Smart Parking	Smart Street Lights	Video Analytics and Surveillance	Central Information Hub (Citizen App)
 5 MBPS High Speed Wireless Internet Connectivity: 175 Hectare Area Covered in Public Wi-Fi in BKC Seamless Wi-Fi Connectivity Across E& G Blocks 50,000 man days saved per year Public Wi-Fi as Value Added service for Business and Exhibition Use 	 3000 Smart Parking Slots Parking Time Reduced from 20 minutes to 5 minutes 19000 Liters of Fuel saved annually 24 tonnes of Carbon Reduced Annually 7800 Man days saved per year Reduction in Unauthorized Parking 	 841 Streetlights touched 800 tonnes of Carbon Reduced Annually Energy Consumption reduced by 40% 200KW of clean energy generated Reduced Maintenance Cost Reduced investment for Wi-Fi and CCTV 	 Complete E & G Block covered with 90 cameras Greater coordination among Security Agencies Reduced Street furniture Theft Improved Emergency Response 	 33000 man-days saving due to ease of access of information 33000 man-days saving due to ease of access of information Improves Citizen Communication Improved Emergency Alert and Response

Executive Summary

Financial Viability

The estimated Capex for implementation of identified initiatives is INR 19.41 Cr. and Opex requirement for first year is INR 5.52 Cr. The estimated revenue to be generated is INR 7.91 Cr. for first year which in turn would be able to fund the OpeX requirements. Secondly, in the longer term, the total estimated revenue generated is sufficient to fund the Opex requirement in future to make the initiatives self-sustainable and financially viable.

Detailed approach for Technical and Financial Feasibility study, Revenue Model and Cost Benefit Analysis, Use Cases, Vendor Landscape are mentioned and Cumulative Cash Flow are mentioned in upcoming section of the report.

Recommendation

Post feasibility study, recommendation is to implement all five initiatives considering the consolidated technical/financial feasibility and stakeholder benefits. Details of each recommendation is placed under 'Consolidated Analysis and Recommendation' section of this report.

Way Ahead

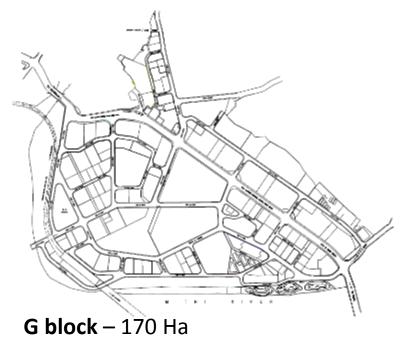
Next steps include selection of smart city master system integrator to create the Request for Proposal, select vendors and program manage implementation.

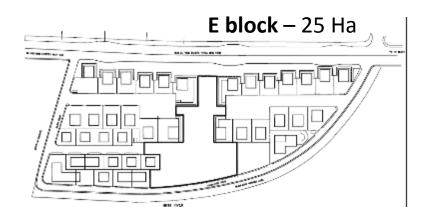
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MMRDA envisioned BKC to be an easily accessible, intelligent and sustainable International Financial & Business Hub

- BKC was instituted by MMRDA to create an easily accessible, intelligent and sustainable International Financial and Business hub.
- BKC houses a number of financial & business houses including National Stock Exchange, SEBI, ICICI Bank, Citibank, Dena Bank, Bank of Baroda, State Bank of India, Jammu & Kashmir Bank National Business Centre, NABARD Head Office, IL&FS, Asian Heart Institute, Dow Chemicals, Bharat Diamond Bourse, Dhirubhai Ambani International School, American School of Bombay & Fortune 500.
- It also is home to the Mumbai Cricket Association's cricket ground and the United States Mumbai Consulate.
- Open plots in the BKC area are given out on rent to host events and are known as the MMRDA grounds.





- Total number of employees in E & G 640000
- Total available office area E & G 6400000 sqm
- Total length of roads in E &G 20km

The vision can be achieved by leveraging technology to address stakeholder needs and challenges

Vision for an Intelligent BKC

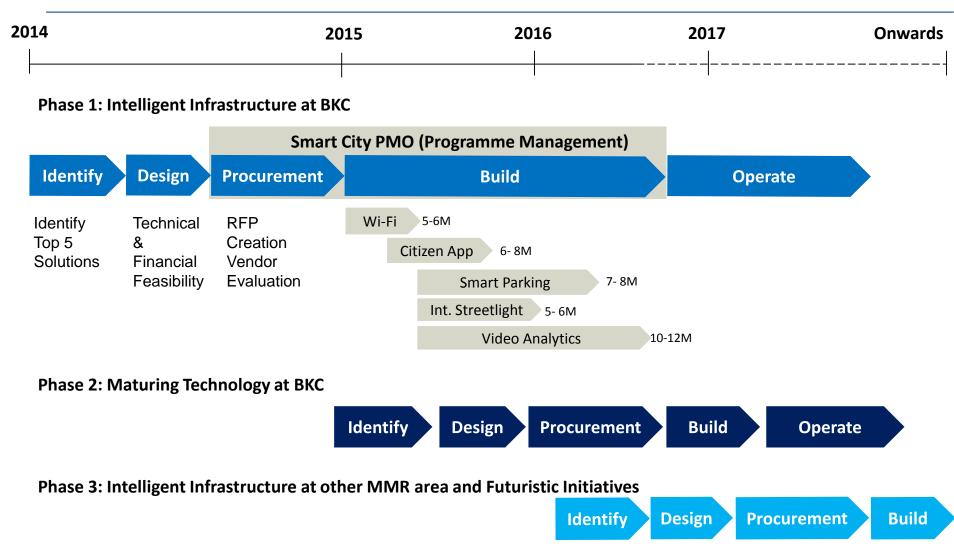
Developing MMR as an area that focuses on service provision to its citizen through a robust public & private sector collaboration model that embeds technology to integrate multiple infrastructure services for efficient operation.

BKC Ambitions	lssues
• BKC was instituted by MMRDA to	Bottlenecks in growth due to lack
create an easily accessible,	of ICT enabled automation
intelligent and sustainable	Severe congestion on roads
International financial and	Increasing threat of crime and
business hub	terrorist activities
BKC goals are to become a tenant	Intermittent wireless connectivity
friendly CBD that is intelligent,	• Parking management is a difficulty
efficient and resilient	No central channels for efficient
	information dissemination

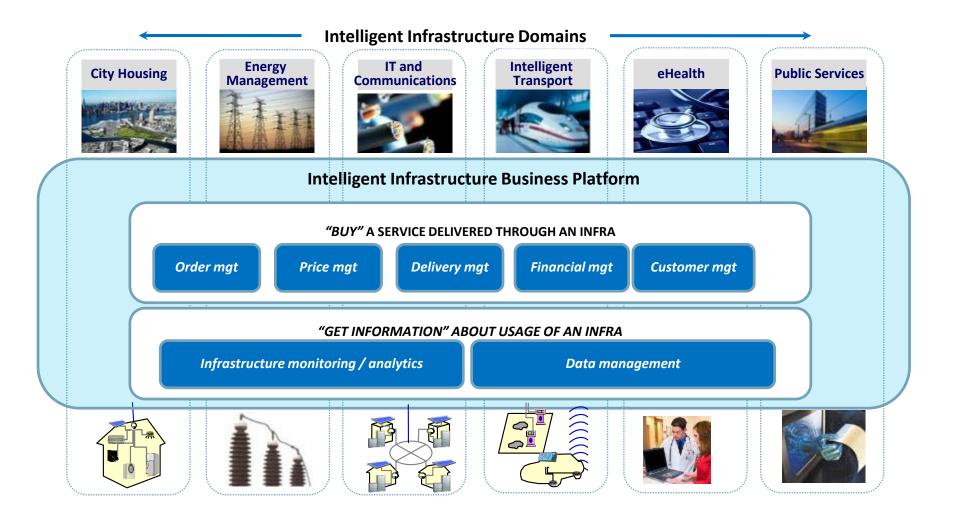
Desired Outcomes

- Strong ICT backbone for the area
- Automated services making resources available for other value added tasks
- Seamless experience for tenants, employees, other stakeholders
- Increased safety and security
- Reduced energy consumption
- Reduced environmental stress

To achieve the vision a 3 phased approach is defined – Installation of intelligent infrastructure being the 1st phase



Intelligent Infrastructure provides a common approach to respond to each city's sustainable attractiveness imperative



For BKC the approach is guided by citizen, businesses, economic and environmental needs to select, shortlist and design the Initiatives

Citizen Centricity Identify & design the Smart City solutions keeping citizen in focus and citizen benefits in focus. **User Friendliness & Ease of** Intelligent usage Design the Smart city BKC solution to ensure ease of usage for public at large. The design should be intuitive to use **Citizen Privacy** The privacy of the public should be kept in mind and all solutions should safeguard

it

Impact on Climate & Reduction in Carbon footprint

The design should keep in mind the health of the planet and be able to showcase a reduction in carbon emissions

Economic Sustainability of Projects

Where possible the solutions should be financially sustainable with innovative cost recovery/revenue generation mechanism

Continuous Innovation

The solutions should be robust enough to be able to be upgraded continuously when better innovations rise up

Leveraging stakeholder analysis, best practices and opportunity assessment the five Intelligent Cities initiatives are shortlisted

Stakeholder Analysis & Best Practices Survey

- Stakeholder analysis to understand the needs and requirements of
 - residents,
 - visitors ,

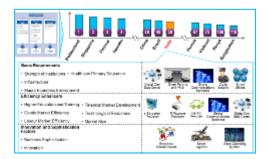
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- commercial tenants and
- MMRDA Officials .
- Conducted In Person interviews and fact finding surveys

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Best Practice Analysis and Benchmarking



Opportunity Assessment

• Opportunity Analysis to identify long list of initiatives



 Initiatives are prioritized to arrive at top 5 quick wins for BKC region on consultation held with MMRDA officials, BKC tenant stakeholders and fact finding surveys

Collaboration and Interaction	Video Conferencing Competere Godial Hearance	 Ottom Hallperce Interactive Odevalide 	
ormanda chenologi	 Internet Dackbone Windexs Gackbone 	 Neblik Deckbork Cale Management Gervices 	
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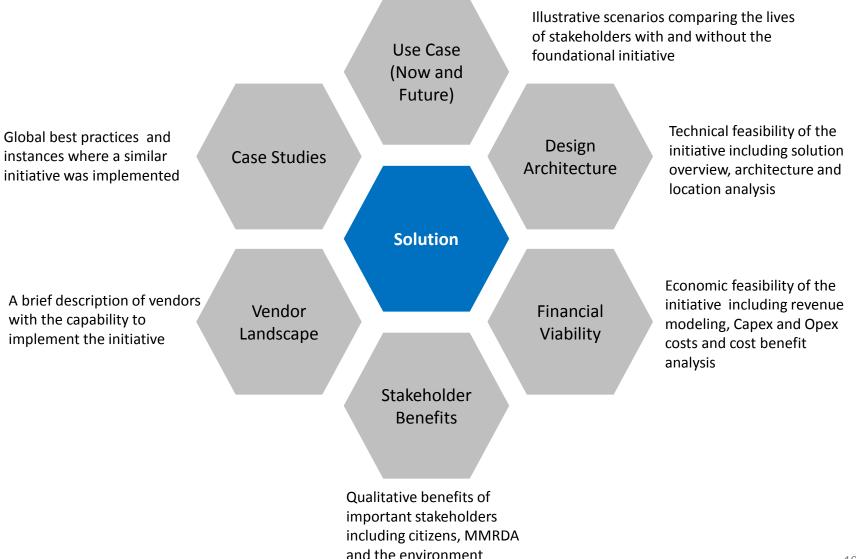
Intelligent Streetlights

Video Analytics



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In order to gauge the overall feasibility, each of the 5 foundational initiatives will be evaluated on the following key parameters



To assess the financial feasibility of the initiatives two approaches were used - Equity based Discounted Cash Flow Analysis (DCF) followed by Economic Value Added Analysis (EVA)

Discounted Cash Flow Analysis

- A valuation method used to estimate the attractiveness of an investment opportunity.
- Discounted cash flow (DCF) analysis uses future free cash flow projections and discounts them to arrive at a present value, which is used to evaluate the potential for investment
- If the value arrived at through DCF analysis is higher than the current cost of the investment, the opportunity may be a good one
- The Cash Flows (Revenues and Savings Costs) are discounted
- Cost of capital/ Discount rate applied is 8.73% which is the 10 year Government bond yield for India
- Analysis is done over a ten year period with capital expenses incurred in year 0 and revenues as well as operating expenses considered from year 1 to 10
- Net Present Value (NPV) is calculated which is the addition of all the discounted cash flows
- The NPV rule states that an investment should be accepted if its net present value is greater than zero and rejected otherwise
- Simple payback period is also calculated which determines the length of time required to recover the cost of an investment.

Economic Value Added Analysis

- A valuation method that goes beyond financial data and measures the non-financial benefits of the project
- It is most suitable to use for Government and social projects because the objective is not pure profit but doing a social good
- EVA is similar to DCF in that the costs and benefits are taken and discounted at the cost of capital
- Where it differs from DCF is in formulating benefits
- Instead of measuring cash flows, EVA measures the total financial and non-financial benefits and subtracts the costs from this to arrive at Net Economic Value Added
- This is then discounted to arrive at the NPV but NPV is not the right metric to consider for social projects
- The non financial benefits include tangible productivity benefits in terms of time saved, fuel saved as well as environmental benefits such as amount of carbon reduced
- The non financial benefits that are intangible like a feeling of safety, lesser hassle due to parking availability, etc.,have not been quantified

To assess the financial feasibility of the initiatives first the options were assessed according to DCF. The selected option was then analyzed according to EVA because EVA is better suited for Govt. projects

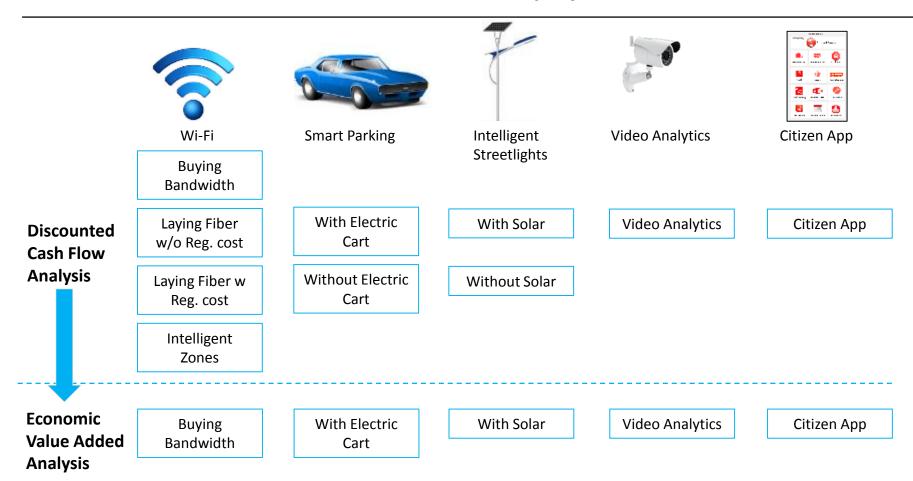


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The 6.4 Lakh employees and a large floating/visitor population travelling from long distances need fast affordable internet connectivity to collaborate and do business

Location

- There are 6,40,000 employees working in the BKC area
- About 64000 people is assumed to be the floating population that comes to BKC everyday
- Apart from this about **1,560,0,000 people** visit the **MMRDA exhibition grounds** every year
- Currently visitors to the BKC area or employees working in the area log in to the internet via their personal data connections on their smart devices which is not reliable and fast enough to collaborate and do business on the go.

Plan

- The plan is to either have BKC wide Wi-Fi or Intelligent hot spots
- In BKC wide Wi-Fi, E and G blocks will be provided carpet coverage
- In Intelligent hot spots high catchment areas will be provided Wi-Fi coverage
- This will be an example of **excellent infrastructure** provided in BKC
- The Wi-Fi coverage will be advertised for the first few months on hoardings in BKC, radio/FM and sms ads

Technology

- Currently the BKC E and G blocks are not Wi-Fi enabled
- Each building within these blocks may have wired or wireless internet available for the building itself
- GPRS & 3G speed are very slow limiting the business & personal communication on go the go.

Issues

BKC Wide Wi-Fi

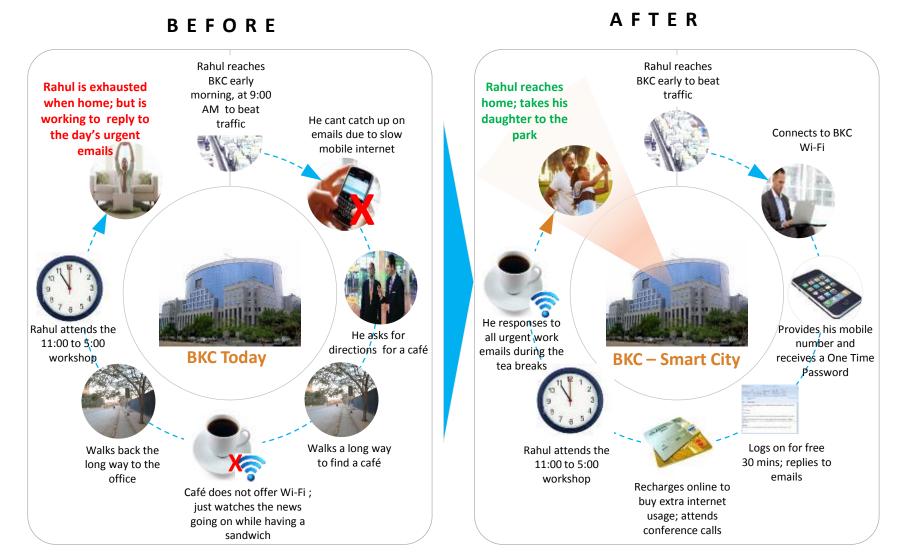
- High upfront capital costs which will take many years to amortize
- First time such a project will be executed in India

Intelligent Zones

• Will not be able to act as a backbone for the other initiatives like smart parking, lighting, citizen app and video analytics

Currently with the absence of Wi-Fi an employee/visitor gets impaired due to poor connectivity ; With high-speed Wi-Fi connectivity, a day in the life of a person in Intelligent BKC will be transformed





To address the connectivity needs BKC Wide Wi-Fi Access and Intelligent Zones options need to be evaluated to select the best option

Solution Details BKC Wide Wi-Fi

- BKC wide Wi-Fi will enable wireless access to internet to public for certain duration.
- SMS based authentication based security will be implemented as per DoT guidelines
- Innovative revenue models can help in recovering cost of O&M.
- Wi-Fi will be used as Communication backbone for Sensors & Smart applications.

Intelligent Zones

• Intelligent zones will provide free Wi-Fi access to public at certain locations in BKC.

Benefits

- BKC wide Wi-Fi will provide high speed seamless
 connectivity
- It will serve as a backbone for intelligent city applications and sensors.
- Incremental revenue streams from several subscription models
- Job creation within the area for managing, maintaining and supporting the networks
- Development of robust IT infrastructure and effective channel of communication across MMRDA focus areas



• Public can use the Wi-Fi after registration and authentication for some free period.

BKC Wide Wi-Fi

- Premium users can get dedicated bandwidth and high speed internet
- Wi-Fi will also be used communication backbone for applications like parking, CCTV etc. Separate VPN will be created for backbone
 - Intelligent Zones

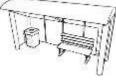


Parks

Conceptual View

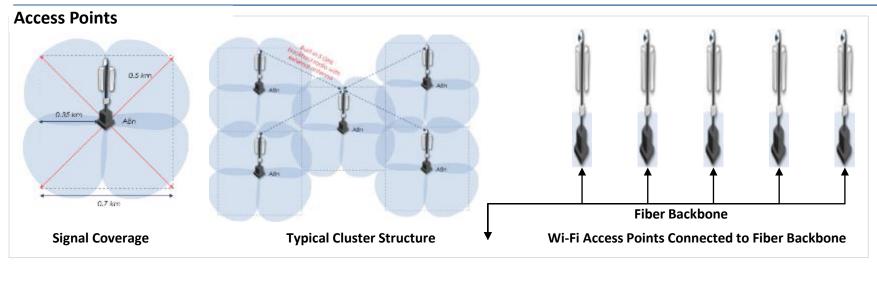


Bus Stops

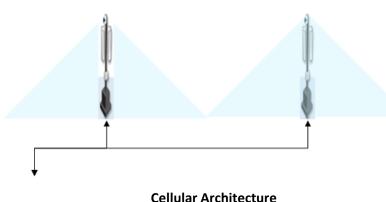


- In case of Intelligent Zones, major hubs like **bus stops, public buildings,** parks, food courts, etc. would be covered with Wi-Fi internet services
- Public can use the Wi-Fi zones for free internet access after registration for 30 min.

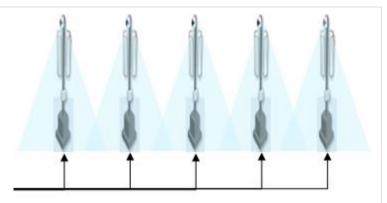
For both the options Wi-Fi Access points will provide last mile connectivity with fiber backbone to ensure high bandwidth







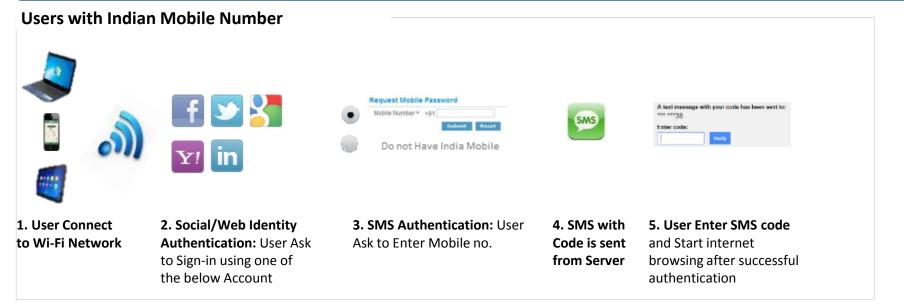
Require less no. of Access Points but users may face disruption in service in overlap regions. Due to non reliability of Wi-Fi, it cannot be used for communication backbone for Smart City.



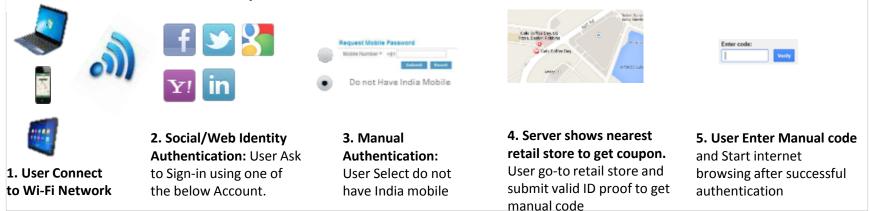
Mesh Architecture With Fiber Backbone (Preferred) Require more no. of Access Points to create mesh and users will get seamless connectivity all across without disruptions Preferred for Smart City application.

The options have also been designed considering the DoT Guidelines on Wi-Fi Security

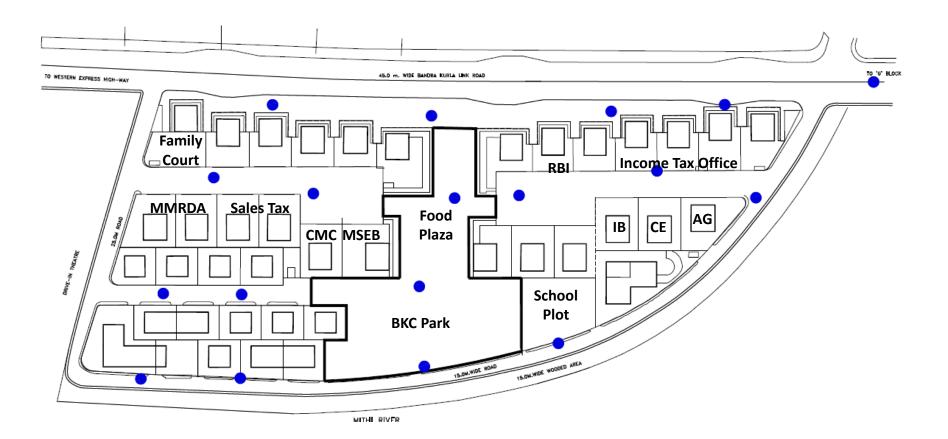




Users Without Mobile Number/International Number



Location Analysis is performed to identify the Wi-Fi access points locations in E- Block to ensure carpet coverage



Wireless Access Points*: 18

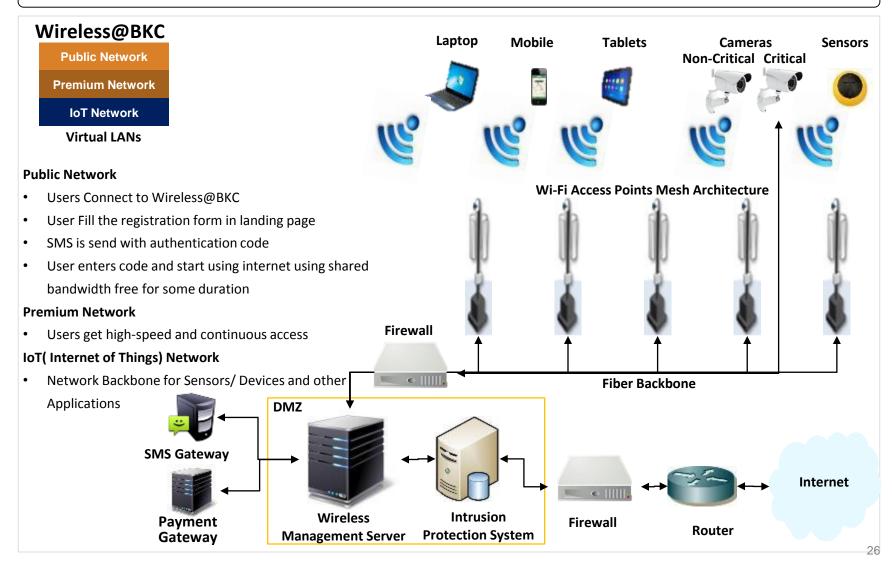
*Wireless access points have been identified in consultation with telecom service provider. Detailed feasibility study will be done during implementation

Use Case Now and

The first option - BKC Wide Wi-Fi architecture will enable secure access to internet after SMS authentication as per DoT guidelines

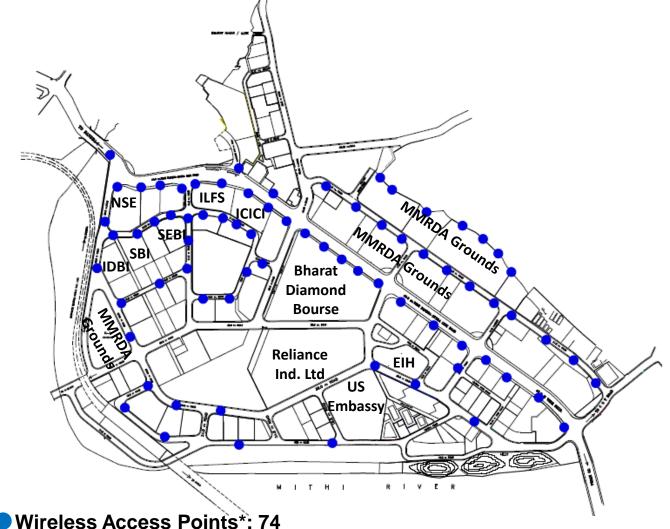


Secure V-LAN with dedicated bandwidth will provide seamless connectivity for Intelligent BKC sensors



Location Analysis is also done for G Block to identify Wi-Fi access points locations to ensure carpet coverage





*Wireless access points have been identified in consultation with telecom service provider. Detailed feasibility study will be done during implementation

For BKC wide Wi-Fi, there are 3 options – Buying bandwidth from an ISP and MMRDA laying its own fiber (with and without collecting its regulatory fees)



	Buying Ba	andwidth	Laying Fiber With R	egulatory Cost	Laying Fiber Without Regulatory cost				
	Wi-Fi	Consolidated	Wi-Fi	Consolidated	Wi-Fi	Consolidated			
Capital Expenses (INR in lakhs)	523	1,941	1,571	2,989	553	1,971			
Operating Expenses (INR in lakhs per year)	132	552	138	557	188	607			
Revenue (INR in lakhs per year)	273	791	273	791	273	791			
NPV (INR in lakhs)	469	823	(600)	(398)	1	238			
IRR	25%	16%	NA	6%	9%	11%			
Simple Payback (in years)	3.42	5.98	NA	7.51	7.64	6.66			
Discounted Payback (in years)	5.65	7.38	NA	NA	9.98	10.08			

- Buying bandwidth has the highest NPV and the highest IRR when the consolidated view is looked at Hence buying bandwidth is recommended
- Laying fiber becomes a financially viable option if the regulatory fees owed to MMRDA is waived off.
 - The capex costs of buying bandwidth and laying fiber then become comparable.
 - The opex costs for laying fiber is 56 lakhs higher than buying bandwidth because maintenance of the fiber needs to be done by MMRDA.
 - However in the future this opex may become more competitive than buying bandwidth because of increasing bandwidth requirements needed for additional intelligent city initiatives
 - But in this model MMRDA may needs to takes an ISP License to resell internet bandwidth to public
 - Fiber optic network require specialized team for operations and maintenance
- Considering the regulator requirements (ISP license), maintenance needs & financial feasibility, we recommend to go for buying bandwidth option

To ensure economic self-sustainability for BKC wide Wi-Fi a detailed revenue model is created



Assumptions

- Total number of BKC employees: 6,40,000
- Total visitors coming to BKC (-exhibition): 64,000
- % of BKC employees using Wi-Fi free per day: 3%
- Average time of usage provided for free daily: 30 min
- Advertising: cost per thousand impressions rate: INR 250
- Average number of time user connects to Wi-Fi: 2
- % of free internet users buying a prepaid recharge card: 10%
- Average cost of prepaid card per hour of data usage: INR 30 •

- % of recharge coupons sold as gifts: 10% with a 5% increase each year
- Revenue inflation rate per year: 5%
- MMRDA exhibition grounds visitors per year: 1,56,00,000
- % of people visiting MMRDA grounds using Wi-Fi: 3%
- Excess tariff per square meter charged for providing a bouquet of services like Wi-Fi to the MMRDA grounds: INR 1
 - Total area of MMRDA grounds for renting: 3,28,177sqm

Revenue Stream (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Launch page tie up		26.40	27.72	29.11	30.56	32.09	33.69	35.38	37.15	39.00	40.96
Advertising - text, video		79.20	83.16	87.32	91.68	96.27	101.08	106.14	111.44	117.01	122.87
Prepaid recharge cards sold in businesses in the area		39.60	43.66	46.76	50.08	52.58	55.21	57.97	60.87	63.91	67.11
Recharge coupons to be sold to businesses in the area that they can then give to their customers as gifts (e.g., half an hour free Wi-Fi coupon will be given to a pizza customer if he buys a pizza)		15.84	17.46	19.25	21.23	23.40	25.80	28.45	31.36	34.58	38.12
Integrate 4Square type check-ins with businesses. If user posts check-in to Facebook/twitter, he automatically gets access to Wi-Fi. Cost to be borne by business based on usage		15.84	16.63	17.46	18.34	19.25	20.22	21.23	22.29	23.40	24.57
MMRDA grounds - providing people with a bouquet of services with a fixed premium on the land cost		95.99	100.79	105.83	111.12	116.68	122.51	128.64	135.07	141.82	148.91
Total		272.87	289.43	305.73	323.01	340.28	358.52	377.80	398.18	419.74	442.54

An investment plan is also created to identify budgetary Capex and Opex



Assumptions

- Rate of increase of expenses: 5%
- Software AMC: 22% of Software costs
- Hardware AMC: 20% of hardware costs

- 50 lakhs for 150mbps internet bandwidth
- INR 65 lakhs for 300mbps local connectivity on fiber
- IPS, Firewall: INR 20 lakhs
- Buffer of 15% for all costs

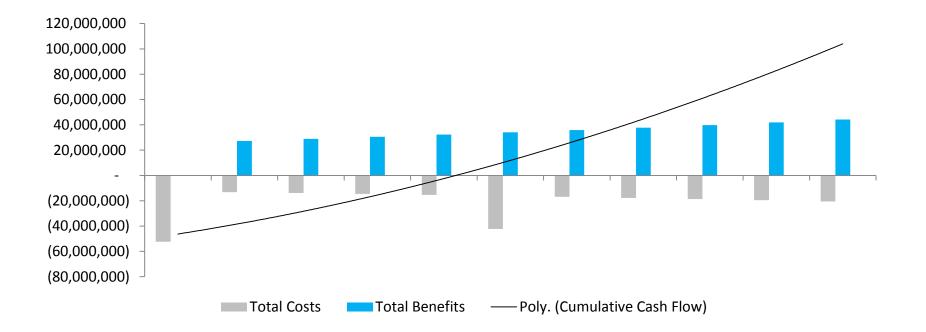
Cost Element (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10	
Сарех												
Hardware: Wi-Fi Access Points, Routers, Switches, Server, etc	385.25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Software: Authentication, Firewall, IPS, Wireless Management System	51.75	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Services: System Integration, Installation	86.25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Total Capital Expenses	523.25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
Capex Refresh	0.00	0.00	0.00	0.00	0.00	261.63	0.00	0.00	0.00	0.00	0.00	
Opex												
Internet Bandwidth: 150 mbps and 300 mbps	0.00	132.25	138.86	145.81	153.10	160.75	168.79	177.23	186.09	195.39	205.16	
Total Operating Expenses	0.00	132.25	138.86	145.81	153.10	160.75	168.79	177.23	186.09	195.39	205.16	
Total Costs	523.25	132.25	138.86	145.81	153.10	422.38	168.79	177.23	186.09	195.39	205.16	

Cost Benefit Analysis for BKC Wide Wi-Fi initiative is positive and has a simple payback period of 3.42 years



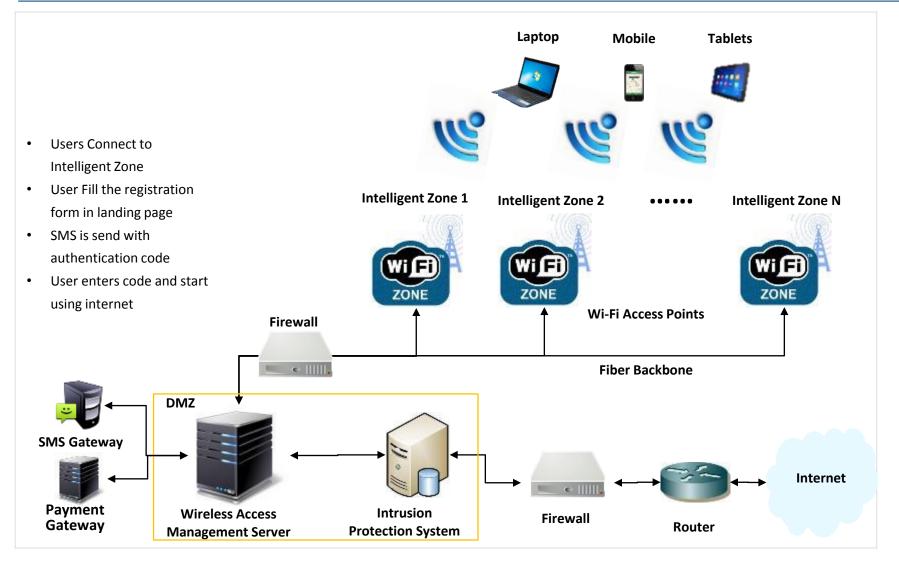
Investment credentials

- NPV: INR 4.69 Cr.
- IRR: 25%
- Simple payback period: 3.42
- Time-adjusted payback period: 5.65

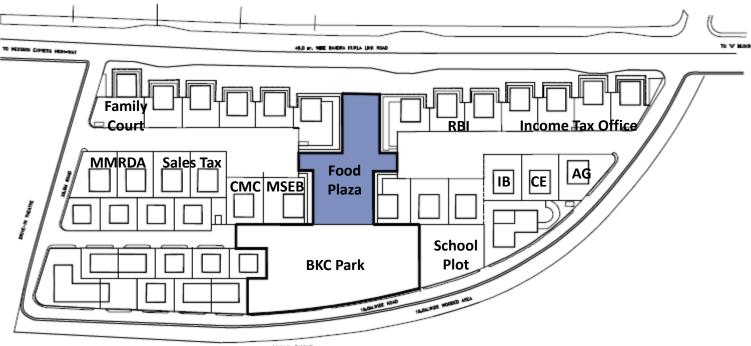


The second option - Intelligent Zones Architecture enables internet access at specified locations in BKC with secure authentication





Location Analysis is performed to identify the possible intelligent zones in E Block

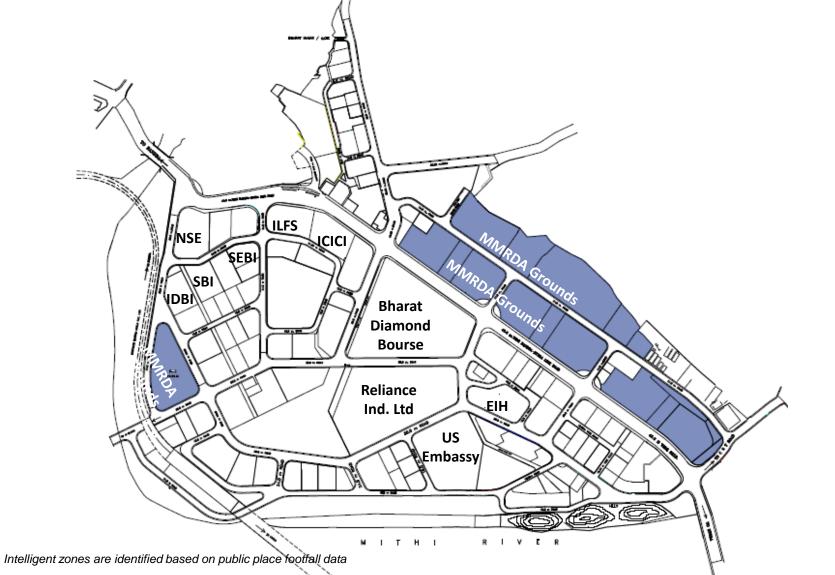


MITH RIVER

Use Case (Now and Future)

Location Analysis is performed to identify possible intelligent zones in G Block







A detailed revenue model is created for Intelligent Zones option

Assumptions

- Total number of BKC employees in E block: 25000 ٠
- Total visitors coming to BKC (-exhibition): 2500 ٠
- % of people who visit E block food court: 2% ٠
- % of BKC employees using Wi-Fi free per day: 0.06% ٠
- Average time of usage provided for free daily: 30 min ٠
- Advertising: cost per thousand impressions rate: INR 250 ٠
- Average number of time user connects to Wi-Fi: 2 •
- % of free internet users buying a prepaid recharge card: 10%•

- Average cost of prepaid card per hour of data usage: INR 30
- % of recharge coupons sold as gifts: 10%
- Revenue inflation rate per year: 5%
- MMRDA exhibition grounds visitors per year: 1,56,00,000
- % of people visiting MMRDA grounds using Wi-Fi: 3% ٠
- Excess tariff per square meter charged for providing a ٠ bouquet of services like Wi-Fi to the MMRDA grounds: INR 0.5
- Total area of MMRDA grounds for renting: 3,28,177 sqm

Revenue Stream (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Launch page tie up		0.0206	0.0217	0.0227	0.0239	0.0251	0.0263	0.0276	0.0290	0.0305	0.0320
Advertising - text, video		0.0619	0.0650	0.0682	0.0716	0.0752	0.0790	0.0829	0.0871	0.0914	0.0960
Prepaid recharge cards sold in businesses in the area		0.0309	0.0341	0.0376	0.0415	0.0457	0.0504	0.0556	0.0613	0.0675	0.0745
MMRDA grounds - providing people with a bouquet of services with a fixed premium on the land cost		48.00	50.40	52.92	55.56	58.34	61.26	64.32	67.54	70.91	74.46
Total		48.11	50.52	53.04	55.70	58.49	61.41	64.49	67.71	71.10	74.66

An investment plan is also created to identify Capex and Opex requirements for Intelligent Zones option

Use Case (Nov and Future) Cese Studies Vender Landtcape Stakeholder Stakeholder

Assumptions

- Rate of increase of expenses: 5%
- Software AMC: 22% of Software costs
- Hardware AMC: 20% of hardware costs

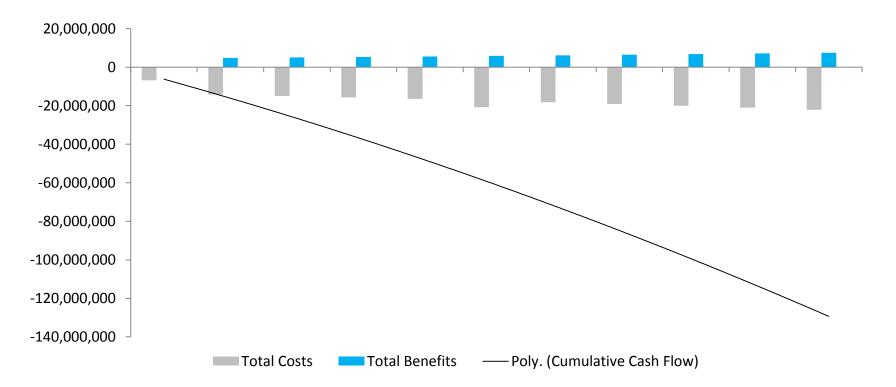
Cost Element (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10		
Capex													
Hardware: Wi-Fi Access Points, Routers, Switches, Server, etc.	56.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Software: Authentication, Firewall, IPS, Wireless Management System	7.59	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Services: System Integration, Installation	4.43	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Total Capital Expenses	68.52	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00		
Capex Refresh	0.00	0.00	0.00	0.00	0.00	34.26	0.00	0.00	0.00	0.00	0.00		
Opex													
Internet Bandwidth	0.00	8.43	8.86	9.30	9.76	10.25	10.76	11.30	11.87	12.46	13.08		
Network connectivity for smart city initiatives	0.00	115.00	120.75	126.79	133.13	139.78	146.77	154.11	161.82	169.91	178.40		
AMC - Onsite support	0.00	4.22	4.43	4.65	4.88	5.13	5.38	5.65	5.93	6.23	6.54		
AMC - Software	0.00	1.92	2.02	2.12	2.22	2.33	2.45	2.57	2.70	2.84	2.98		
AMC - Hardware	0.00	13.00	13.65	14.33	15.04	15.80	16.59	17.42	18.29	19.20	20.16		
Total Operating Expenses	0.00	142.57	149.69	157.18	165.04	173.29	181.95	191.05	200.60	210.63	221.17		
Total Costs	68.52	142.57	149.69	157.18	165.04	207.55	181.95	191.05	200.60	210.63	221.17 5		

Cost Benefit Analysis for the Intelligent zones option showcases a negative NPV and the investment will not be paid back



Investment credentials

- NPV: INR -8.37 Cr.
- IRR: -NA
- Simple payback period: NA
- Time-adjusted payback period: NA



Considering Qualitative and Quantitative assessment of the two options BKC Wide Wi-Fi option is recommended



BKC Wide Wi-Fi Pros Pros Provides Internet connectivity to users all across BKC **Communication backbone** for Smart BKC applications like Smart Parking, CCTVs, Sensors, Smart Meters, Intelligent Traffic Systems, Air/Water quality meters, Cons Flood sensors etc..

NPV: INR 4.69 Cr.

Wi-Fi Communication backbone significantly reduces the new initiatives implementation time by saving time and inconvenience due to digging of roads for laying network cable.

٠

Cons

High Capex investment

Quantitative Analysis

- Capex Cost: INR 5.23 Cr.
- Opex Cost: INR 1.32 Cr. Per year Payback period: 3.42
- Revenue: INR 2.73 Cr. per year

Intelligent Zones

- Provides Internet connectivity to users in a defined area
- Low Capex investment
- Usage limited to internet access
- **High Opex investment**
- Limited internet access at certain areas also limits the population using the Wi-Fi

Quantitative Analysis

- Capex Cost: INR 68.5 lakhs
- Opex Cost: INR 1.43 Cr. per year
- Revenue: INR 48 lakhs per year
- NPV: INR -8.37 Cr. •
- Payback period: NA ٠

Recommendations

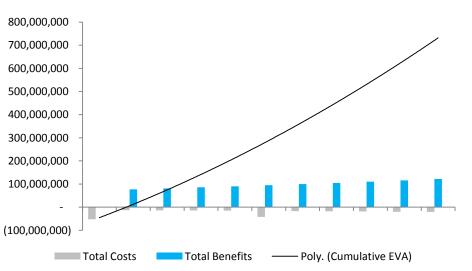
BKC-wide Wi-Fi is recommended even though the cost benefit analysis is negative because stakeholder benefits like publicly available, wide internet connectivity is crucial to the realization of the smart city BKC vision of becoming an international financial hub.

The net economic value added by using BKC-wide Wi-Fi makes the payback period to be 0.82 years



(INR in lakhs)	YO	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	Y9	Y10	NPV
Total Capital Expenses	(523.25)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(523.25)
Capex Refresh	0.00	0.00	0.00	0.00	0.00	(261.63)	0.00	0.00	0.00	0.00	0.00	(240.62)
Total Operating Expenses	0.00	(132.25)	(138.86)	(145.81)	(153.10)	(160.75)	(168.79)	(177.23)	(186.09)	(195.39)	(205.16)	(1044.74)
Total Costs	(523.25)	(132.25)	(138.86)	(145.81)	(153.10)	(422.38)	(168.79)	(177.23)	(186.09)	(195.39)	(205.16)	(1740.15)
Financial Benefits	0.00	272.87	289.43	305.73	323.01	340.28	358.52	377.80	398.18	419.74	442.54	2209.00
Non-Financial benefits	0.00	500.00	525.00	551.25	578.81	607.75	638.14	670.05	703.55	738.73	775.66	3949.85
Total Benefits	0.00	772.87	814.43	856.98	901.82	948.03	996.66	1047.85	1101.73	1158.46	1218.20	6158.85
Net EVA	(523.25)	640.62	675.56	711.18	748.73	525.65	827.87	870.62	915.64	963.07	1013.04	4418.71
Cumulative EVA	(523.25)	117.37	792.94	1504.11	2252.84	2778.49	3606.36	4476.98	5392.62	6355.69	7368.73	0.00

	Assumptions
8.73%	Discount rate based on 10 year Government bond yield
640000	employees
3	% of BKC employees using wifi free per day
19200	Employees using wifi
30	min of free wifi every day
10	min saved because wifi is faster than mobile internet
50000	days saved per year
1000	INR average per day salary
5000000	INR. Productivity benefits to citizens from using wifi



For the selected option there are additional stakeholder benefits which make it a preferred option



Citizens/Businesses

- Improvement in the quality of experience for visitors and employees in BKC
- Seamless Internet access in BKC
- Various smart apps like the parking app, CIP app etc.. can send push notifications

MMRDA/ Govt.

- Wi-Fi will be the backbone for other services like smart parking, intelligent streetlights etc..
- New revenue stream



Others (Environment etc..)

• Model for rest of the world

There are multiple vendors available to implement the BKC wide Wi-Fi option



Juniper	 Headquarters: Sunnyvale, California, USA. Core business: Juniper Networks designs, develops, and sells products and services that together provide its customers with network infrastructure. Its Infrastructure products include its Internet protocol (IP) routing, carrier Ethernet routing portfolio, and Ethernet switching portfolio, along with a complete wireless local area network (WLAN) solution.
HP	 Headquarters: Palo Alto, California, USA. Core business: <u>HP</u> specializes in developing and manufacturing computing, data storage, and networking hardware, designing software and delivering services. Its intelligent interoperability solutions enable a seamless Wi-Fi to cellular customer experience from hotspots along with business intelligence, authentication, policy control, and charging.
Cisco	 Headquarters: San Jose, California, USA Core business: <u>Cisco</u> is a manufacturer of hardware, software, networking, and communications technology services. Among its solutions portfolio are personalized Wi-Fi through its aggregation services routers, intelligent services gateways, mobility services engine, 802.11n access points, wireless LAN controllers and access registrars.
Tata Teleservices	 Headquarters: Mumbai, India Core business: One of India's largest telecom operators(Tata DOCOMO) and wireless mobile broadband providers (Tata Photon). Also the largest private fixed wireless telephony provider. <u>Tata Teleservices</u> plans to set up nearly 4,000 Wi-Fi hotspots in nine cities across India in the next two years.
Sify	 Headquarters: Chennai, India Core business: In addition to being one of India's largest ISPs with over 900 points of presence in 400 cities in India, <u>Sify</u> is also a provider of an array of services like uninterrupted connectivity, dedicated speeds, value added features and 24x7 support to enterprises.

City wide Wi-Fi has proven to be a successful model globally and would serve as a foundation for achieving the BKC intelligent city vision



Wireless@SG, Singapore



- Singapore government's initiative, Wireless@SG, launched in 2006, to accelerate the deployment of high-speed wireless broadband, promote wireless broadband lifestyle amongst citizens and catalyze the wireless broadband market in Singapore
- The access speed was doubled to 1 Mbps in September 2009 and the Seamless and Secure Access ("SSA") was implemented in 2010 to simplify the log-in process and gives users the "always-on" function in a hassle-free manner
- As of December 2012, there are 2.26 million subscribers. Usage hours have also increased to an average of 31 hours per user per month in 2012
- Several enhancements are being planned over the next phase of expansion for the service

Blanket Wi-Fi in CBD, Perth

- The City of Perth offers free public Wi-Fi around their Central Business District (CBD). The service allows users to connect to the internet for basic browsing
- The 'Perth Wi-Fi' internet service provides blanket coverage over the CBD area which means once you connect you can roam the city streets and remain connected
- This is enabled through a series of hubs around the city that extend the Wi-Fi from one area to another
- It has cost \$300,000 to install with a further \$150,000 set aside annually for improving services
- Users have a download limit of 50mbs per connection. Once this limit is reached users will need to reconnect to the service
- If users do not exceed their download limit they can remain connected to the network for an hour. After an hour users will need to reconnect





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Commuters spend on an average 20 mins. looking for parking slots, which amounts to 92 tonnes of CO2e every year; also leading to unauthorized parking

Use Case (Nov and Future) Case Studies Vendor Landscape Stakeholder Benefits

Location

- There are currently 1070 four-wheeler parking spots, 350 two-wheeler spots and 166 bus spots spread over eight parking lots
- There are 3000 additional parking spots that are currently under construction and will take 2-3 years to be available
- The demand for parking spaces far outstrips the supply of them
- Parking during peak timings in BKC is a frustrating experience with over 18-20 minutes spent circling looking for a parking space

Plan

- Smart parking will reduce the hassle that commuters to BKC currently have – the difficulty in finding a parking spot.
- This will be addressed by the introduction of parking sensors in parking spots which detect the presence of a vehicle and then transmit this information to a smart parking server
- A well designed app with a map that points out available parking spots
- The smart parking initiative will be advertised during the first few months

Technology

- The parking lots were tendered. The current parking process is manual. The parking attendant over charges people (INR 80 or INR 105 instead of INR 60).
- Some of the parking lots are very far from the commercial area thus their tender process was not fulfilled because they could not meet revenue potential
- A lot of street parking goes on illegally because of unavailability of parking spots
- While towing of some cars happens, several cars remain parked thus making this a non-optimal way of realizing revenue

Issues

- Smart parking solution suggested does not cover non-tendered spots where a large fraction of illegal parking goes on
- Uptake of the mobile application for smart parking might not find too many users unless it is designed with users ease of use in mind

Currently ease of finding a parking slot is a major pain area for commuters and causes unauthorized parking; smart parking will address both the issues



AFTFR BEFORE Rahul drives to Rahul is happy As he nears his BKC Rahul drives to Rahul spends his entire office he launches that he no BKC meeting in suspense the BKC smart longer needs to He is just in time whether his car will be parking App for a meeting circle to find a towed away parking spot In a fit of The monthly pass desperation he He reaches a gets him a drives back to the parking lot near He can see which discount as well a office and parks the building he spots are available free ride on the illegally needs to go to but and reserves a electric vehicle its full parking spot based that drops him at **BKC Today BKC – Smart City** on the App his office At this point he has 'He doesn't know where the nearest been circling for Reserving a space PARKING He pays a fixed about 15 min and is parking lot from everyday is 15 amount for the late for his meeting there is so he asks getting FULL reservation someone cumbersome, so He finds out that it is He goes to the In the afternoon he He goes there Rahul decides to take a monthly parking lot and pays needs to travel to G quite a distance away only to find no and he has no idea the street parking block and needs parking pass whether parking will differential price parking there be available that is 50% more

To address the parking needs smart parking with and without electric cart options are evaluated

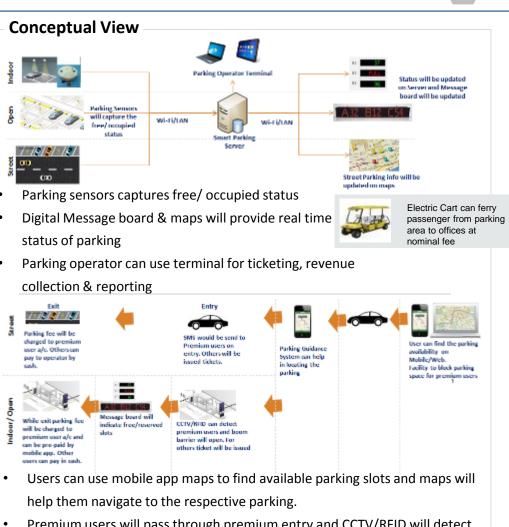
Use Care (Nov and Future) Case Studies Vendor Landscape Stakeholder Benefits

Solution Details

- Smart Parking solution will manage indoor, open and street parking.
- Parking guidance mobile app will help users to locate free parking, block free parking and navigation to parking. Guidance App will be available on all iPhone, Android and web platforms.
- **Premium users** can **register** for hassle free parking experience.
- Parking operator can access the software for revenue collection, reporting etc..
- Electric cart will provide connectivity from parking to key locations at nominal fee which could be embedded in parking fee.

Benefits

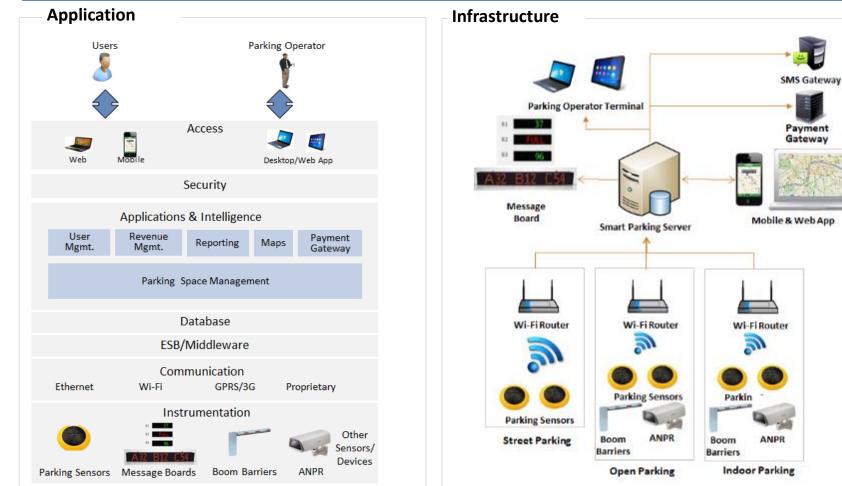
- Streamline the parking operations
- Reduction in time to find parking is from 20mins to 5 mins.
- Reduction in unauthorized parking
- Increased revenue from parking services through real time parking pricing
- Hassle free parking for premium and normal users.
- Convenient connectivity to key locations by electric vehicle.



- Premium users will pass through premium entry and CCTV/RFID will detect user and boom barrier will open automatically.
- Normal users will have to take ticket and while exit need to pay by cash

For both the options the smart parking base architecture has to be designed

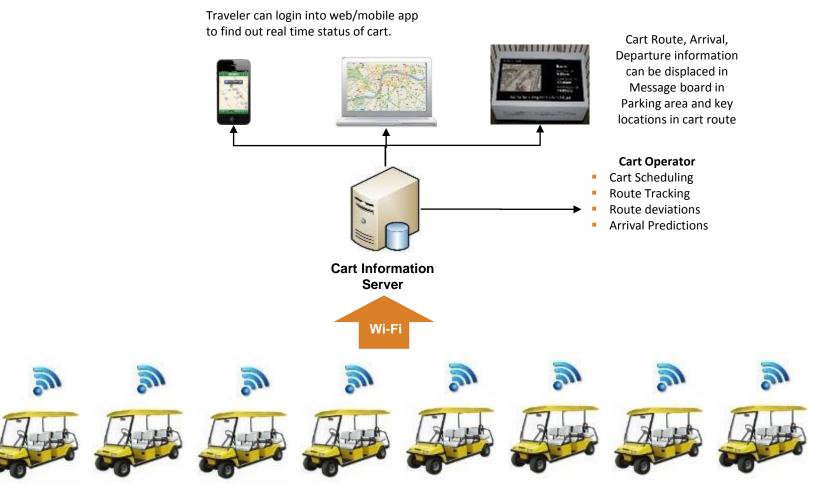




- Parking space management, maps engine, user mgmt., revenue mgmt., reporting and payment gateway are key modules for Smart Parking application architecture.
- Sensors data will be captured through Wi-Fi routers and transmitted to parking server. Parking server will update the message board and maps frequently to provide real time parking space availability.

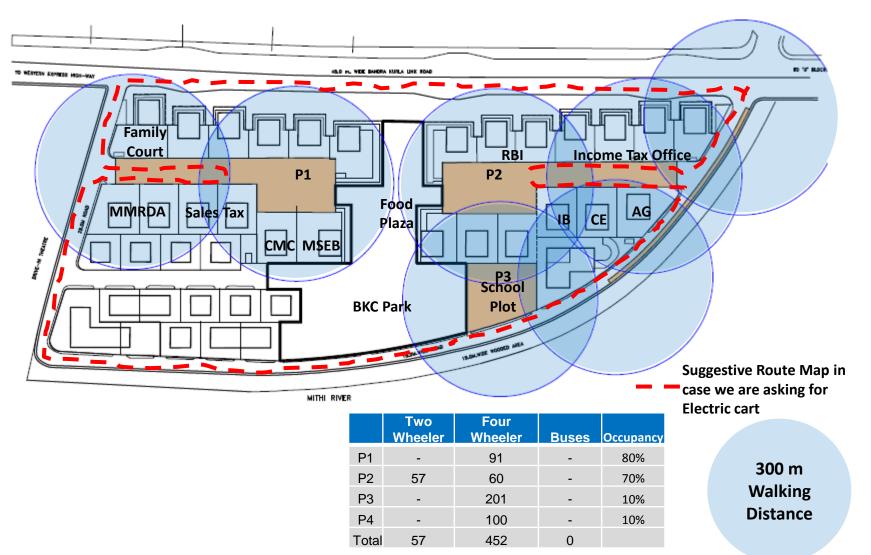
For the option with electric cart, additional GPS enabled tracking system has to be provided





Electric Cart with GPS

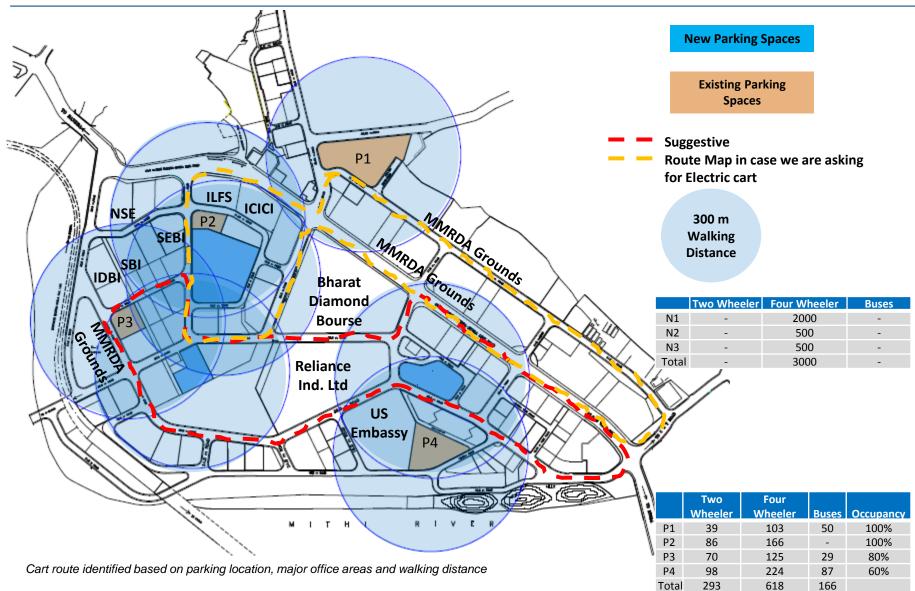
Location analysis is performed to identify the electric cart route in E-block



Cart route identified based on parking location, major office areas and walking distance

Use Case (Now and Future)

Location analysis is performed to identify the electric cart route in G Block





A detailed revenue/benefits model has been developed for the first option - smart parking with electric cart



Assumptions

- No. of hours parking spot is active (9am to 9pm): 12 hours
- Average parking spot occupancy during a day: 70%
- Average combined daily parking spot fixed price for four, two wheeler and bus at 70% occupancy: INR 69969.2
- Revenue inflation rate per year: 5%
- % of parking spots that take a monthly pass (Assuming that they are BKC employees who will park all day): 20%
- Discount of monthly pass below normal cost: 30%

- % of parking spots that will be reserved (Assuming that they are BKC employees who will park all day): 10%
- Reservation price: INR 50 for cars, INR 20 for two wheelers, INR 100 for buses
- Street Parking Markup: 150%
- Number of electric vehicles : 12 (4 in E and 8 in G Block)
- Cost of electric vehicle: INR 250000
- Revenue from advertising on electric vehicle @INR 15000 per vehicle per month for a year

Revenue Stream (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Fixed parking prices		174.92	183.67	192.85	202.50	212.62	223.25	234.41	246.13	258.44	271.36
Monthly parking pass		37.86	39.76	41.74	43.83	46.02	48.32	50.74	53.28	55.94	58.74
Ability to reserve a parking spot ahead of time for a premium		14.70	15.43	16.20	17.01	17.86	18.75	19.69	20.68	21.71	22.80
Differential parking price for locations - street parking near offices		30.10	31.61	33.19	34.85	36.59	38.42	40.34	42.36	44.48	46.70
New parking addition @ Fixed prices			77.00	154.00	462.00	485.10	509.36	534.82	561.56	589.64	619.12
Advertising from electric vehicles proposed to move from parking to hubs in places where street parking is not allowed		21.60	22.68	23.81	25.00	26.25	27.57	28.95	30.39	31.91	33.51
Total	0.00	279.18	370.14	461.80	785.19	824.45	865.67	908.96	954.40	1002.13	1052.23

Capital expenditure of INR 3.3 Cr. will be required to implement smart Parking with Electric Cart



Assumptions

- Annual Maintenance Contract includes replacing 10% of batteries and sensors every year or as required
- Internet connectivity is included
- Also includes service costs

- No of parking spots (cars + buses) for 1st year: 1236
- No of additional parking spots in year 2: 500
- No of additional parking spots in year 3: 500
- No of additional parking spots in year 4: 2000

Cost Element (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Сарех											
Instrumentation: Sensors	263.01										
Software: Online and mobile	10.93										
Services: System Integration, Commissioning of instrumentation	26.30										
Electric Cart	30.00										
Total Capital Expenses	330.23										
Capital Refresh			86.25	86.25	345.00	394.51		129.38	129.38	517.50	
Opex											
AMC - Instrumentation		32.74	36.02	43.53	51.11	70.50	77.55	85.31	93.84	103.22	113.55
AMC - Service		1.04	1.14	1.25	1.38	1.52	1.67	1.83	2.02	2.22	2.44
AMC - Software		1.73	1.90	2.09	2.30	2.53	2.78	3.06	3.36	3.70	4.07
AMC - Electric Cart @10% of cost per year		3.45	3.62	3.80	3.99	4.19	4.40	4.62	4.85	5.10	5.35
Electric Cart Charging	0.00	150.00	157.50	165.38	173.64	182.33	191.44	201.01	211.07	221.62	232.70
Total Operating Expenses	0.00	188.95	200.18	216.05	232.42	261.06	277.84	295.84	315.14	335.86	358.11
Total Costs	330.23	188.95	286.43	302.30	577.42	655.57	277.84	425.21	444.51	853.36	358.11

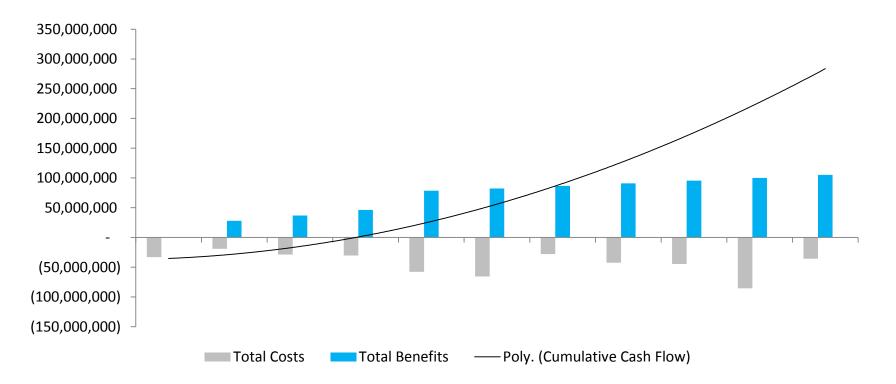
*Y1, Y6, do not have any additional parking sensors being added or replaced

Based on the cost benefit analysis, smart parking with electric cart payback period has been estimated as 3 years



Investment credentials

- NPV: INR 14.64 Cr.
- IRR: 49%
- Simple payback period: 3 years
- Time-adjusted payback period: 3.4 years



For Option 2 - smart parking without electric cart option, multiple revenue stream options have been identified



Assumptions

- No. of hours parking spot is active (9am to 9pm): 12 hours
- Average parking spot occupancy during a day: 70%
- Average combined daily parking spot fixed price for four, two wheeler and bus at 70% occupancy: INR 69969.2
- Revenue inflation rate per year: 5%
- % of parking spots that take a monthly pass (Assuming that they are BKC employees who will park all day): 20%
- Discount of monthly pass below normal cost: 30%

- % of parking spots that will be reserved (Assuming that they are BKC employees who will park all day): 10%
- Reservation price: 50 for cars, 20 for two wheelers, 100 for buses
- Street Parking Markup: 150%

Revenue Stream (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Fixed parking prices		174.92	183.67	192.85	202.50	212.62	223.25	234.41	246.13	258.44	271.36
Monthly parking pass		37.86	39.76	41.74	43.83	46.02	48.32	50.74	53.28	55.94	58.74
Ability to reserve a parking spot ahead of time for a premium		14.70	15.43	16.20	17.01	17.86	18.75	19.69	20.68	21.71	22.80
Differential parking price for locations - street parking near offices		30.10	31.61	33.19	34.85	36.59	38.42	40.34	42.36	44.48	46.70
New parking addition @ Fixed prices			77.00	154.00	462.00	485.10	509.36	534.82	561.56	589.64	619.12
Total	0.00	257.58	347.46	437.99	760.19	798.20	838.11	880.01	924.01	970.21	1018.72

Capital expenditure of INR 3.0 Cr. will be required to implement smart parking without electric cart



Assumptions

- AMC includes replacing 10% of batteries and sensors every year or as required
- Internet connectivity is included
- Also includes service costs

- No of parking spots (cars + buses) for 1st year: 1236
- No of additional parking spots in year 2: 500
- No of additional parking spots in year 3: 500
- No of additional parking spots in year 4: 2000

Cost Element (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Сарех											
Instrumentation: Sensors	263.01										
Software: Online and mobile	10.93										
Services: System Integration, Commissioning of instrumentation	26.30										
Total Capital Expenses	300.23										
Capital Refresh			86.25	86.25	345.00	394.51	0.00	129.38	129.38	517.50	
Opex											
AMC - Instrumentation		32.74	36.02	43.53	51.11	70.50	77.55	85.31	93.84	103.22	113.55
AMC - Service		1.04	1.14	1.25	1.38	1.52	1.67	1.83	2.02	2.22	2.44
AMC - Software		1.73	1.90	2.09	2.30	2.53	2.78	3.06	3.36	3.70	4.07
Total Operating Expenses		35.50	39.05	46.87	54.78	60.26	66.28	72.91	80.20	88.22	97.04
Total Costs	300.23	35.50	125.30	133.12	399.78	454.76	66.28	202.29	209.58	605.72	97.04

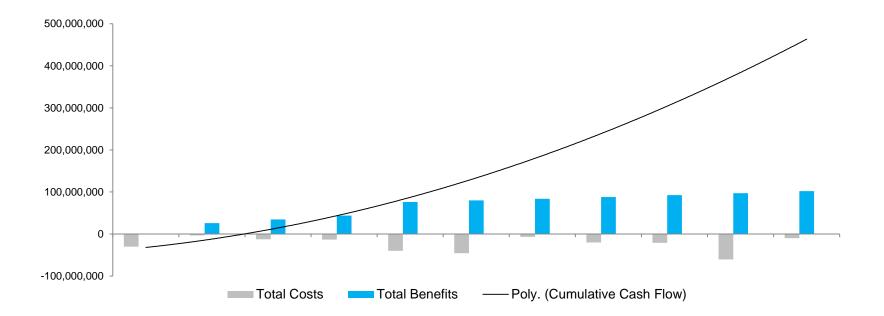
New parking lots being commissioned 3 to 5 years from now Parking sensors needs replacement in every five years

Based on the cost benefit analysis, smart parking without electric cart payback period has been estimated as 1.4 years



Investment credentials

- NPV: INR 25.93 Cr.
- IRR: 89%
- Simple payback period: 1.4 years
- Time-adjusted payback period: 1.5 years



New parking lots being commissioned 3 to 5 years from now Parking sensors needs replacement in every five years

Although cost benefit analysis may favor the without cart option, electric cart fulfills key stakeholder need of last mile connectivity and reduction in unauthorized parking

Use Case (Now and Future) Design Architecture Under Landscape Stateholder Benefits

With Electric Cart Pros

- Provides last mile connectivity to citizens who park their cars in parking lots situated in E&G blocks
- Electric carts can have advertisements that earn revenue
- Low capex investment
- Low maintenance cost no fossil fuels are required

Cons

 Additional complexity added to parking – who will manage it?

Quantitative Analysis

- Capex Cost: INR 3.3 Cr.
- Opex Cost: INR 1.89 Cr.
- Revenue: INR 2.79 Cr. per year
- NPV: INR 14.64 Cr.
- Payback period: 3 years

Recommendations

• Recommendation is based on qualitative and quantitative analyses and considering the citizen benefits we would like to suggest Smart Parking with Electric Cart

Without Electric Cart Pros

• Hassle of managing electric carts are avoided

Cons

 Last mile connectivity is not provided which may lead to citizens parking in convenient but illegal parking spots because the parking lots are too far away from their offices

Quantitative Analysis

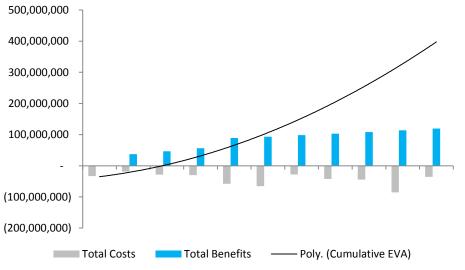
- Capex Cost: INR 3.0 Cr.
- Opex Cost: INR 35.5 lakhs
- Revenue: INR 2.57 Cr. per year
- NPV: INR 25.93 Cr.
- Payback period: 1.4 years

The economic value added by computing the time and fuel saved by smart parking makes the option even more appealing than a pure financial model with a payback period of 1.83 years



(INR in lakhs)	YO	Y1	Y2	Y3	Y4	Y5	Y6	¥7	Y8	Y 9	Y10	NPV
Total Capital Expenses	(330.23)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(330.23)
Capex Refresh	0.00	0.00	(86.25)	(86.25)	(345.00)	(394.51)	0.00	(129.38)	(129.38)	(517.50)	0.00	(1028.39)
Total Operating Expenses	0.00	(188.95)	(200.18)	(216.05)	(232.42)	(261.06)	(277.84)	(295.84)	(315.14)	(335.86)	(358.11)	(1656.61)
Total Costs	(330.23)	(188.95)	(286.43)	(302.30)	(577.42)	(655.57)	(277.84)	(425.21)	(444.51)	(853.36)	(358.11)	(3015.23)
Financial Benefits	0.00	279.18	370.14	461.80	785.19	824.45	865.67	908.96	954.40	1002.13	1052.23	4479.32
Non-Financial benefits	0.00	90.78	95.32	100.08	105.09	110.34	115.86	121.65	127.73	134.12	140.83	717.12
Total Benefits	0.00	369.96	465.46	561.88	890.28	934.79	981.53	1030.61	1082.14	1136.25	1193.06	5196.45
Net EVA	(330.23)	181.01	179.04	259.58	312.86	279.22	703.69	605.40	637.63	282.89	834.95	2181.22
Cumulative EVA	(330.23)	(149.22)	29.82	289.40	602.26	881.48	1585.17	2190.57	2828.19	3111.08	3946.04	

Assumptions									
Discount rate		10 year Govt ond yield for India							
CO2 reduced due to smart parking	24	TCO2e							
Total man days lost per year	7813	days							
Total fuel wasted per year	19375	liters							
Quantified benefits for CO2	1918	INR							
1 TCO2e	1	Euro							
Euro exchange rate	81.45	INR (13 May 14)							
Quantified benefits for man days lost	7812500	INR							
Average salary per day	1000	INR							
Quantified benefits for fuel saved	1263443.75								
Cost of 1 liter diesel	65.21	INR (13 May 14)							



For the with electric cart option there are additional stakeholder benefits which make it a preferred option



Citizens/Businesses

- Lesser time spent looking for parking 5 minutes instead of 18-20 min
- Lesser fuel spent in circling around looking for parking thus reducing carbon footprint as well
- Reduction in frustration of finding parking thus keeping commuters happy
- Lesser hassle of towing due to Illegal parking

MMRDA/ Govt.

- Increase revenue from Parking operations
- Decongest traffic (30% of traffic is created due to traveler looking for parking space)
- Reduced unauthorized parking

Others (Environment etc..)

• If 1 lakh people used a smart parking app 3 times a week, annually 3.14 million pounds of carbon will not be emitted



There are multiple vendors available to provide the smart parking solution



Streetline	 Headquarters: Foster City, California Core business: Streetline, Inc. is the leading provider of smart parking solutions to cities, garages, airports, universities and other private parking providers. Streetline aims to make smart cities a reality through the use of sensor-enabled mobile and web applications. Through a combination of various real time apps, Streetline provides drivers the ability to find parking easily.
Schneider Electric	 Headquarters: Rueil-Malmaison, Île-de-France, France Core business: Schneider Electric India Pvt. Ltd (SEI) is a 100% subsidiary of Schneider Electric Industries SAS, a global specialist in energy management. With a strong force of over 17,000 employees, the company is well known for its unique vision, progressive management and above all, its exemplary Quality.
Faac	 Headquarters: Rockledge, Florida Core business: FAAC's mission is to produce the longest life, most reliable and safest opening systems on the market. Its products include Gates Automation and Barriers as well as Access Control Systems. FAAC provides traffic bollards, Vehicle and pedestrian access control systems and Automatic Barriers
Bharatiya Global Infomedia Limited	 Headquarters: Noida, India Core business: BGIL is a product based IT company with focus on R&D. It has spent last few years into innovation and building few path-breaking solutions around 'RFID' & 'Smart Card' technologies. Its range of offerings includes products/services around Electronic Security & Surveillance, Enterprise Process Automation, and System Integration & Design.
Xerox	 Headquarters: Norwalk, US Core business: Xerox Corporation Ltd. is an American multinational document management corporation. It also provides services like parking management. Their goal is to deliver intelligent parking solutions. From smart parking integration to violation processing to meter operations, they help reduce costs and street congestion.

Smart parking has proven to be a successful model globally and would reduce inconvenience for commuters



SFpark, San Francisco



- SFpark uses a combination of technology and governance structures to improve parking in the downtown San Francisco region. Using real-time information, SFpark finds available parking spaces for drivers, which decreases the time spent driving around the city centre. In addition, parking is dynamically priced to match demand, which help encourages drivers to park in underused areas and garages, reducing demand in the city centre.
- SFpark also has extended time limits and additional payment options for drivers which is expected to lead to a decrease in parking violations and fewer parking tickets. Data from the sensors may also be used to adjust parking enforcement officers schedules and routing.
- SFpark is currently being trialled at 7,000 out of the total 28,000 of San Francisco's metered parking spaces, and 12,250 spaces in 15 of the 20 city-owned parking garages.

Smart Parking Trial, London

- The City of Westminster in London is trialing a new smart parking system to help alleviate traffic and direct drivers to unoccupied spaces. Currently Westminster has 12,000 parking spaces, and it is estimated that 30% of traffic flow is due to motorists looking for a parking space. In addition, 15% of spaces remain unoccupied because drivers are unaware of their location.
- The trial solution involves wireless sensors monitoring the occupancy of each parking space, which transmit the information to a smartphone app, allowing users to see the number of parking spaces available on any given street, in real time.
- With this information, drivers can plan their route to available parking spaces which reduces the time spent looking for a spot. As a result, congestion caused by circling is significantly decreased.



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Currently street lights in BKC consume around 850 kW of electricity resulting in INR 6.5 lakhs of electricity costs and 900 tonnes of CO₂e emissions

Location

- In total there are 841 streetlights with 1325 bulbs of differing wattages (150, 250 and 70W)
- The street furniture is maintained and owned by Reliance which is the electricity provider.
- The total electricity bill for the month comes up to nearly INR 6.5 lakhs
- In addition to the electricity bill, MMRDA pays maintenance costs which brings the total to INR 14-16 lakhs
- The lights remain on for 12 hours approx.

Technology

- The streetlights in BKC are currently ordinary ones without any sensors
- There are 4 types of streetlights with the number of bulbs ranging from one to four
- The bulbs used are High Powered Sodium Vapor (HPSV) lamps.
- The lights are turned on manually with no time or light sensitivity taken into consideration

Plan

- With the addition of light and motion sensors the energy costs will reduce by about 40%
- There is also a recommendation to replace the HPSV lamps with LEDs which will reduce the energy costs by 40%
- Additionally solar panels can be placed on the streetlights and the energy generated fed back to the grid

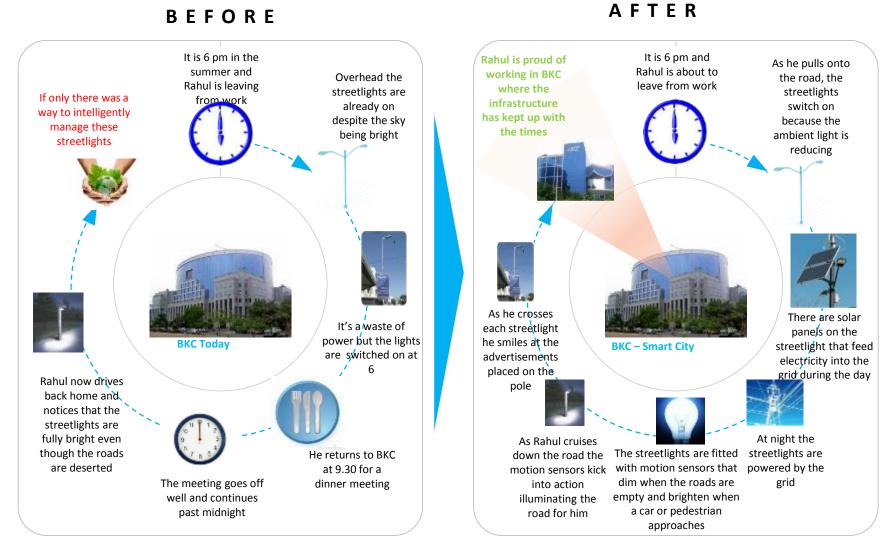
Issues

- Differing illumination levels may cause accidents
- Reliance may not agree to purchase the solar power generated and supplied back to the grid
- Panel needs to withstand the wind pressure and be cleaned on daily basis to ensure generation performance.



As of now, streetlights at BKC work for more than 12 hrs., irrespective of the need, leading to high electricity and cost. With intelligent streetlight, lighting hrs. and consumption will be optimized





To address the lighting needs Sensor based lighting control with or without Solar panel options are evaluated



Solution Details

- Light & Motion sensors will turn on/off and adjust light brightness in night based on people/car movement.
- Grid Tied Solar PV will generate electricity and feed to the grid. Gird can offset the payment based on electricity consumed vs generated.
- LED lighting will reduce electricity consumption and offer more life thus reducing O&M.
- CCTV cameras can be installed on same pole to monitor road.
- Wireless routers can be installed on streetlight poles as necessary.

Solution Options

- Sensor based lighting
- Sensor based lighting
 control
- control + Gird Tied Solar

Benefits

- Reduction in energy consumption by 40%
- Solar panel will generate clean energy sufficient to cover approx. 25% of current street light energy requirement
- Reduce maintenance costs for lighting equipment by replacing HPSV lamps to LED
- Reduction in carbon footprint by 641 tons



1. Sensors

- Sensors for light, motion and object detection
- Can be used for parking, streetlights or lumen adjustment

2. Grid Tied Solar PV

- PV generates electricity which can be feed to grid
- Grid can pay for power generated

3. LED Lights

- LED lights consumes much less electricity to produce same amount of light as compared to HPSV lamps
- LED lights have 4 times more life then HPSV.

4. CCTV Camera

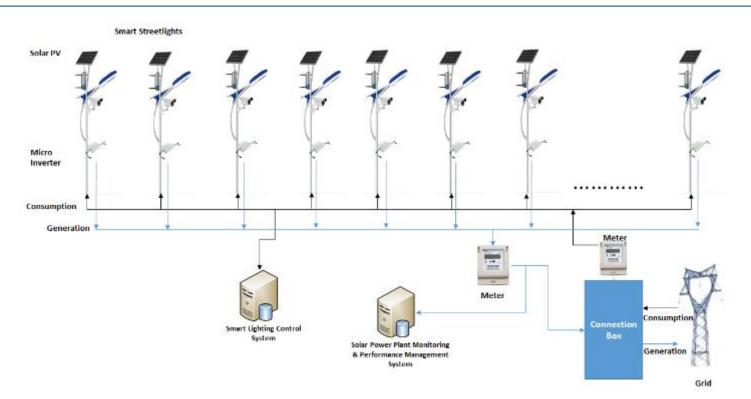
- Camera for video surveillance
- Can be used for security and monitoring

5. Wireless Router

- Wireless router for Wi-Fi Hotspots
- The could be installed as necessary in areas

For further details on Regulatory Framework and driver for Reliance please refer Appendix – Slide No 120

For the solution including solar panel, additionally solar panel and micro-inverter will need to be added to the basic street light set-up



- Light and Motion sensors automatically switch on/off light during day and night. Depending on movement of people/ vehicle lights will be dim/ brighten which will save electricity.
- Public lights which are connected to and powered by the electricity grid (electricity consumption).
- Solar photovoltaic panels that are located on each light pole and are individually hard wired through an inverter to the electricity grid (electricity generation).

Now and

A detailed revenue/benefits model has been developed for the intelligent streetlights with solar panel option



Assumptions

- Savings % by using light and motion sensors : 40%
- Number of 2X1m² solar panels per streetlight: 1
- Number of streetlights on which solar panels are installed: 423
- Wattage of 2X1m² solar panel: 200 W
- No. of hours of sunlight in the day: 4
- Amount of solar energy generated per day per panel:
 0.8kWh
- Cost of energy per kWh: INR. 5

- Revenue inflation rate per year: 5%
- 100 sqft of space 1 kW of solar; 1 kW will give us 4 units of sunshine (From a solar expert)
- Replacement of bulbs as follows
 - 24W LED Vs 70W HPSV
 - 91W LED Vs 150W HPSV
 - 132W LED Vs 250W HPSV
- Savings % by using LED lights: 40%

Savings and Revenue Stream (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Feed excess solar power back into the grid		9.78	10.27	10.78	11.32	11.89	12.48	13.11	13.76	14.45	15.18
Cost savings from light and motion sensors		30.76	32.30	33.92	35.61	37.39	39.26	41.22	43.29	45.45	47.72
Cost savings from replacing existing bulbs with LED lights		30.76	32.30	33.92	35.61	37.39	39.26	41.22	43.29	45.45	47.72
Total	0.00	71.31	74.87	78.61	82.55	86.67	91.01	95.56	100.33	105.35	110.62

Capital expenditure of INR 6.76 Cr. will be required to implement the intelligent streetlights with solar panel option



Assumptions

- Light and motion sensor data provided by Maven Systems: WiART
 - LC R1 (Solution with 1 relay and 1 diming output support) and
 - WiART LC R2 (Solution with 2 relays and 2 diming output support) •
- 5% of Solar Project cost for AMC
- 20% of Solar Project cost for installation

- Wind analysis costs are factored in the installation cost
- Pole foundational strength is considered to be adequate to bear the weight of the Solar Panel and the Wind load
- LED AMC:1%

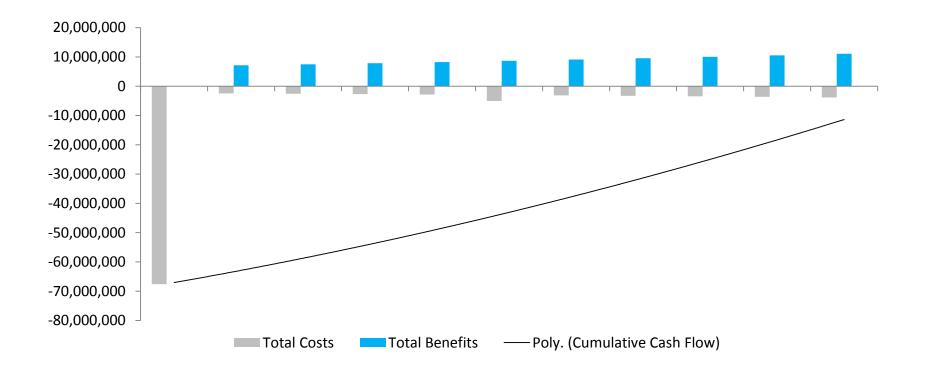
Cost Element (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Сарех		İ	İ	İ							
Instrumentation and Hardware (Light and motion sensors, solar panels, LED lights)	600.60										
Software	5.75										
Commissioning Cost and Installation	69.66										
Total Capital Expenses	676.01										
Capital Refresh						20.28					
Opex											
AMC - Light and motion sensors		6.68	7.02	7.37	7.74	8.12	8.53	8.96	9.40	9.88	10.37
AMC - LED lights		2.04	2.14	2.25	2.36	2.48	2.60	2.73	2.87	3.01	3.16
AMC - Solar panels		15.99	16.79	17.63	18.51	19.43	20.41	21.43	22.50	23.62	24.80
Total Operating Expenses		24.71	25.94	27.24	28.60	30.03	31.53	33.11	34.77	36.51	38.33
Total Costs	676.01	24.71	25.94	27.24	28.60	50.31	31.53	33.11	34.77	36.51	38.33

Based on the cost benefit analysis, intelligent streetlights with solar panel will not be paid back within the ten year period but the upward trend of the cumulative cash flow suggests a longer payback period



Investment credentials

- NPV:INR -3.21 Cr.
- IRR: NA
- Simple payback period: NA
- Time-adjusted payback period: NA



Multiple revenue stream options have been identified for the intelligent streetlights without solar panel option



Assumptions

- Savings % by using light and motion sensors : 40%
- Cost of energy per kWh: INR. 5

- Revenue inflation rate per year: 5%
- Replacement of bulbs as follows
 - 24W LED Vs 70W HPSV
 - 91W LED Vs 150W HPSV
 - 132W LED Vs 250W HPSV
- Savings % by using LED lights: 40%

Savings Stream (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Cost savings from light and motion sensors		30.76	32.30	33.92	35.61	37.39	39.26	41.22	43.29	45.45	47.72
Cost savings from replacing existing bulbs with LED lights		30.76	32.30	33.92	35.61	37.39	39.26	41.22	43.29	45.45	47.72
Total	0.00	61.52	64.60	67.83	71.22	74.78	78.52	82.45	86.57	90.90	95.44

Capital expenditure of INR 2.9 Cr. will be required to implement intelligent streetlights without solar panel option



Assumptions

- Light and motion sensor data provided by Maven Systems: WiART
 LED AMC:1%
 - LC R1 (Solution with 1 relay and 1 diming output support) and

WiART LC - R2 (Solution with 2 relays and 2 diming output support)

Cost Element (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Сарех		ĺ						ĺ			
Instrumentation and Hardware (Light and motion sensors, LED lights)	280.85										
Software	5.75										
Commissioning Cost and Installation	5.71										
Total Capital Expenses	292.30										
Capex Refresh						20.28					
Opex											
AMC - Light and motion sensors		6.68	7.02	7.37	7.74	8.12	8.53	8.96	9.40	9.88	10.37
AMC - LED lights		2.04	2.14	2.25	2.36	2.48	2.60	2.73	2.87	3.01	3.16
Total Operating Expenses		8.72	9.16	9.61	10.09	10.60	11.13	11.69	12.27	12.88	13.53
Total Costs	292.30	8.72	9.16	9.61	10.09	30.88	11.13	11.69	12.27	12.88	13.53

Based on the cost benefit analysis, intelligent streetlights without solar panel option payback period has been estimated as 5.3 years

Use Case (Nou and Case Studies Vendor Landscape Stalkeholder Stalkeholder

Investment credentials

- NPV: INR 1.11 Cr.
- IRR: 16%
- Simple payback period: 5.3 years
- Time-adjusted payback period: 7 years

Although cost benefit analysis may favor the without solar option, solar panels option is recommended as it helps to produce 200kW of green energy and reduces 98 tonnes of CO₂e

Case Studies Vendor Landscape Stakeholider

With Solar Pros

- Feather in the cap of BKC that it produces green power
- Revenue from electricity fed back into the grid
- Carbon emissions savings from solar power

Cons

- Reliance which manages the street furniture may not agree to place panels
- Reliance may not agree to purchase the solar power
- High Capex and installation costs

Quantitative Analysis

- Capex Cost: INR 6.76 Cr.
- Opex Cost: INR 24.7 lakhs
- Revenue: INR 71.3 lakhs per year
- NPV: INR -3.21 Cr.
- Payback period: NA

Recommendations

 Recommendation is based on qualitative and quantitative analyses and considering the environmental benefits we would like to suggest Intelligent Streetlights with Solar

– Without Solar Pros

- No Capex expenditure for solar
- No hassle of maintaining solar panels

Cons

• Opportunity for producing green power is missed

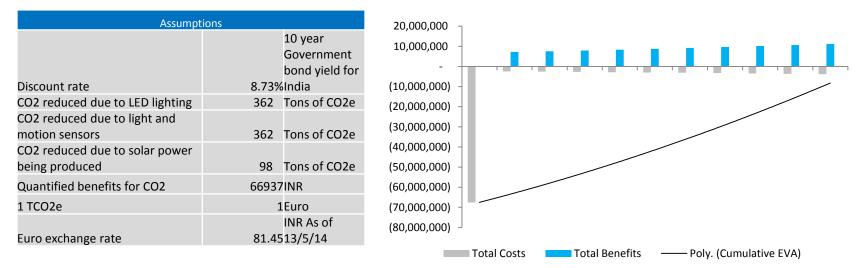
Quantitative Analysis

- Capex Cost: INR 2.92 Cr.
- Opex Cost: INR 8.7 lakhs per year
- Revenue: INR 61.52 lakhs per year
- NPV: INR 1.11 Cr.
- Payback period: 5.3 years

While the EVA analysis is done for ten years, the break even point is beyond it which should not matter because the lifetime of solar and LED lights are beyond ten years



(INR in lakhs)	YO	Y1	Y2	Y3	Y4	Y5	Y6	¥7	Y8	Y 9	Y10	NPV
Total Capital Expenses	(676.01)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(676.01)
Capex Refresh	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Operating Expenses	0.00	(24.71)	(25.94)	(27.24)	(28.60)	(30.03)	(31.53)	(33.11)	(34.77)	(36.51)	(38.33)	(195.19)
Total Costs	(676.01)	(24.71)	(25.94)	(27.24)	(28.60)	(30.03)	(31.53)	(33.11)	(34.77)	(36.51)	(38.33)	(871.20)
Financial Benefits	0.00	71.31	74.87	78.61	82.55	86.67	91.01	95.56	100.33	105.35	110.62	563.30
Non-Financial benefits	0.00	0.67	0.70	0.74	0.77	0.81	0.85	0.90	0.94	0.99	1.04	5.29
Total Benefits	0.00	71.98	75.57	79.35	83.32	87.49	91.86	96.45	101.28	106.34	111.66	568.59
Net EVA	(676.01)	47.27	49.63	52.11	54.72	57.45	60.33	63.34	66.51	69.84	73.33	(302.62)
Cumulative EVA	(676.01)	(628.75)	(579.12)	(527.00)	(472.29)	(414.83)	(354.51)	(291.16)	(224.65)	(154.82)	(81.49)	0.00



For the with solar panels option there are additional stakeholder benefits which make it a preferred option



Citizens/Businesses

• Better lit roads leading to road safety

MMRDA/ Govt.

- Reduction in operational costs e.g. reduced energy requirements for street lighting
- Lower manpower costs incurred for switching utility electricity



Others (Environment etc..)

- Greener Eco system
- Reduction in Carbon Footprint

There are multiple vendors available to provide the smart parking solution



Philips	 Headquarters: Amsterdam, Netherlands. Core business: Philips' wide range of lighting solutions include Solar LED street lighting including its GreenLine, Minigreen and Selina line of solar arrays. The street lights have a lifetime of > 50000 hours with dimming capabilities for power-save management, deep discharge batteries and algorithms to autonomously determine sunrise and sunset.
Maven System	 Headquarters: Pune, India. Core business: Maven Systems Pvt. Ltd. was founded in Oct 2009 and provides end-to-end (hardware to embedded to web / mobile) technology solutions. Maven's primary focus is on M2M solutions such as Automatic meter reading / smart metering solutions for electricity and water, based on ZigBee, RF, PLC, Wi-Fi, Bluetooth, etc
Echelon Smart Streetlight	 Headquarters: San Jose, USA. Core business: NASDAQ-listed Echleon Corporation develops energy control networking solutions for smart cities and smart buildings. Smart Street Lighting easily schedules lights on or off and sets dimming levels of lights to intelligently adjust light levels by time of day, season, or weather conditions. Cities using Echelon's solution reduce their street lighting energy use by ~30%.
Autonic	 Headquarters: Mumbai, India. Core business: Autonic is an important brand in the renewable energy Products and Solutions. t is a technology agnostic and knowledge intensive consulting and implementation agency, led by an experienced team offering innovative services & technology solutions in the field of Solar Photovoltaic & Solar Thermal Collectors.
Su-Kam	 Headquarters: Gurgaon, India. Core business: Su-Kam was founded in the year 1988 and is one of the leading power back up, generation & monitoring company in India. The company has now forayed into the solar sector. In this sector as well, Su-Kam has introduced highly useful and value-for-money products for the common man and executed large projects for commercial and industrial applications

Intelligent streetlights have proven to be a successful model globally and would reduce unnecessary energy consumption and cost



Adaptive Street lighting in Eeneind, Netherlands



- The historic village of Eeneind in the municipality of Nuenen, Netherlands is a scenic town with rural surroundings
- The challenge was to install motion sensors in the streetlights while maintaining the 19th century feel of the place
- To meet this challenge, sensor based units (CitySense) were installed on street lights throughout the village
- The units dim the lights (to 20%) when there is no activity in the streets, and increase the brightness to 100% upon the detection of a pedestrian, cyclist or a car
- The CitySense units communicate with neighboring units over a wireless mesh network telling them to also increase their brightness
- Using Tvilight's web-based remote management software, CityManager, the municipality now has the ability to control the dimming levels, the lamp hold time and other settings, ensuring comfortable and safe light levels while achieving excellent energy savings

Grid Connected Streetlights in Victoria, Australia

- A sustainable Mornington Peninsula housing estate has installed grid connected solar powered residential street lighting in Victoria, Australia
- The solar panels above each light feed electricity into the grid during the day
- At night the lights take a smaller amount of power back out of the system to illuminate the streets
- Public lighting is responsible for 30 per cent of local government greenhouse pollution
- It is also estimated the solar lights in the estate will save around \$700 in energy costs every year
- The Orchard Grove estate street lights are driven by clean, green renewable energy, so will contribute significantly to the shire's sustainability



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BKC is home to various corporate offices including Diamond Bourse and the U.S. Consulate and needs to be provided top notch security

Location

- There are currently about ten security cameras in the BKC area installed at important junctions
- The raw feed is monitored by the police
- Mumbai CCTV initiative has proposed the setting up of cameras in the BKC area. The footage will be monitored by the police
- MMRDA annually loses about INR1.5 Cr. of street furniture including manhole covers

Technology

- Fixed cameras and PTZ cameras will be used
- No video analysis is done for the cameras currently installed

Plan

- 90 number of cameras will be placed at all junctions which will cover a large area of E and G blocks
- Surveillance will increase the overall safety of the BKC area
- It will also restrict the theft of street furniture if intelligent surveillance is in place

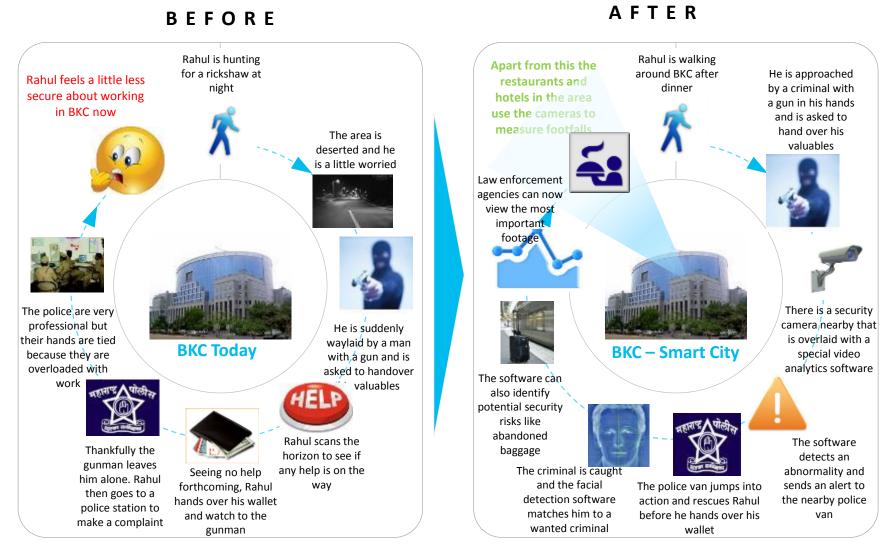
Issues

 Inadequate internet connectivity can cause jitter which may inhibit video analytics



Security is a major concern at BKC currently due to absence of proactive surveillance; video analytics will provide intelligent surveillance for proactive threat detection





To address security issues it is proposed to install an advanced video analytics solution

Solution Details

- Smart surveillance consists of cameras overlaid with video analytics that analyze the feed supplied by the cameras in real time and point out anomalies based on the instances programmed in it.
- The video analytics server will process the information and display the outcomes in the command center.
- Auto traffic monitoring, crowd counting, people and object recognition, Street furniture theft, left baggage etc.. would augment existing security measures

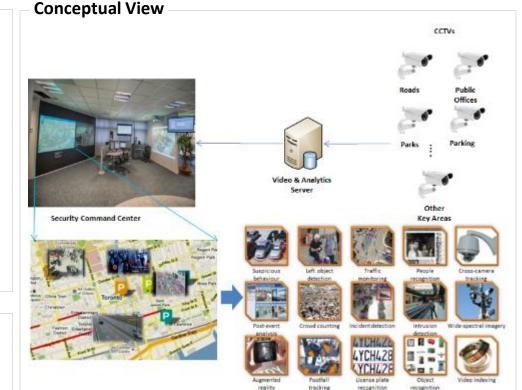
Benefits

- Video Analytics will provide proactive threat detection
- Help in reducing the street furniture theft
- Help security agencies spot incidents, respond quickly, and gather evidence
- Improve operations and effectiveness: Detected events are automatically analyzed, and aggregated into meaningful business alerts, enabling the Operation Centre to respond in a quick and efficient way

• These video services can help monitor footfall, security incidents, detect left objects, report suspicious activities etc..

Incident Detection and Alerts

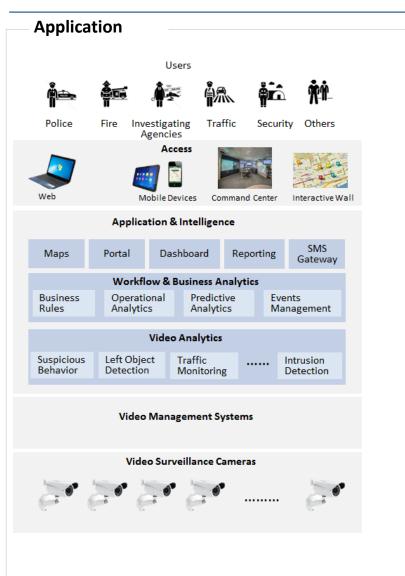
- Video Feed can be shared by multiple agencies like MMRDA, Police, Fire etc..
- SMS alert will alert respective agency in case of emergency situation

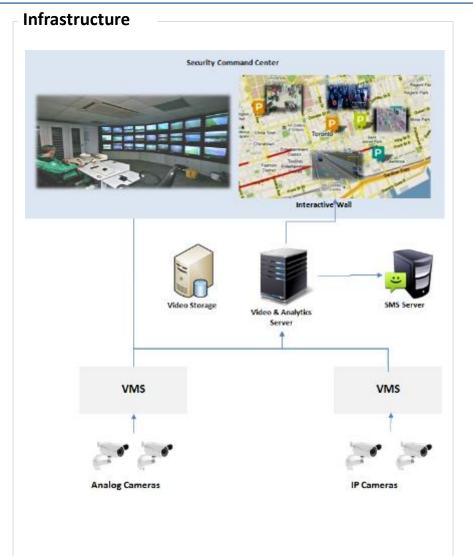




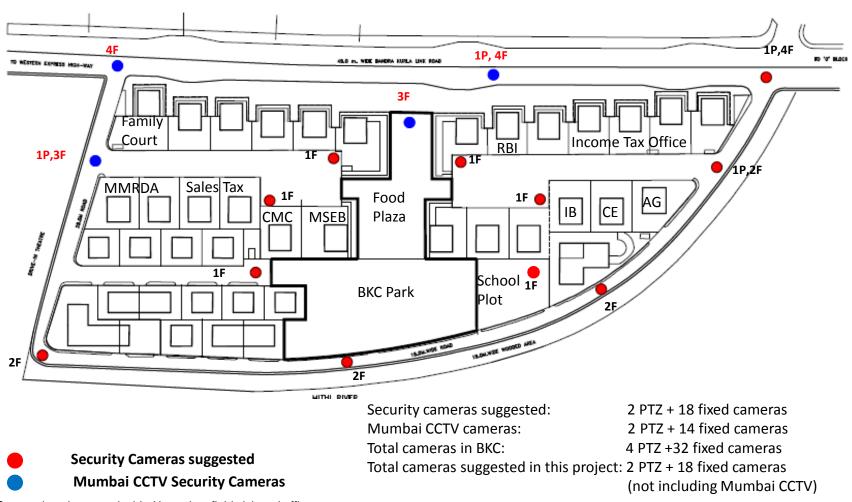
Video analytics architecture would enable integration of multiple VMS and both analog and IP cameras based analytics







Location analysis is performed to identify the placement of security cameras in E- Block to ensure optimum video surveillance

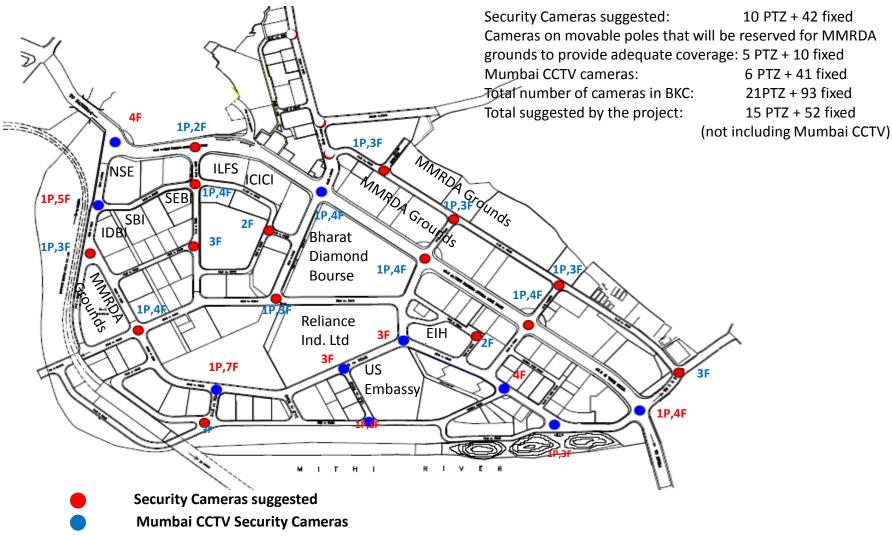


Camera locations are decided based on field visit and office area coverage

We are proposing analytics for 20% of cameras. For Mumbai CCTV 1% of the cameras are proposed to have video analytics but it is unknown whether any BKC cameras will be among them

Similar analysis is done to identify the placement of security cameras in G-Block





Camera locations are decided based on field visit and office area coverage

We are proposing analytics for 20% of cameras. For Mumbai CCTV 1% of the cameras are proposed to have video analytics but it is unknown whether any BKC cameras will be among them

A detailed revenue/benefits model with multiple revenue stream options has been developed for video analytics



Assumptions

- Revenue inflation rate per year: 5%
- Excess tariff per square meter charged for providing a bouquet of services like Wi-Fi and security cameras to the MMRDA grounds: INR 2
- Total area of MMRDA grounds available for renting: 328177sqm
- Occupancy % of MMRDA grounds per week: 25%

- Total number of security guards employed by MMRDA: 50
- Annual salary of security guard: INR 144000
- % of security guards made redundant by video surveillance:
 50%

Revenue Stream' (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
MMRDA grounds - providing people with a bouquet of services with a fixed premium on the land cost		21.33	22.40	23.52	24.69	25.93	27.23	28.59	30.02	31.52	33.09
Cost savings in terms of reduction in security guards		21.60	22.68	23.81	25.00	26.25	27.57	28.95	30.39	31.91	33.51
Loss prevention of street furniture		45.00	47.25	49.61	52.09	54.70	57.43	60.30	63.32	66.49	69.81
Total	0.00	87.93	92.33	96.94	101.79	106.88	112.23	117.84	123.73	129.91	136.41

A total of INR 3.42 Cr. worth of capital expenditure will be required to implement video analytics

Vendor Lindicape Stakebolder Benefiti

Assumptions

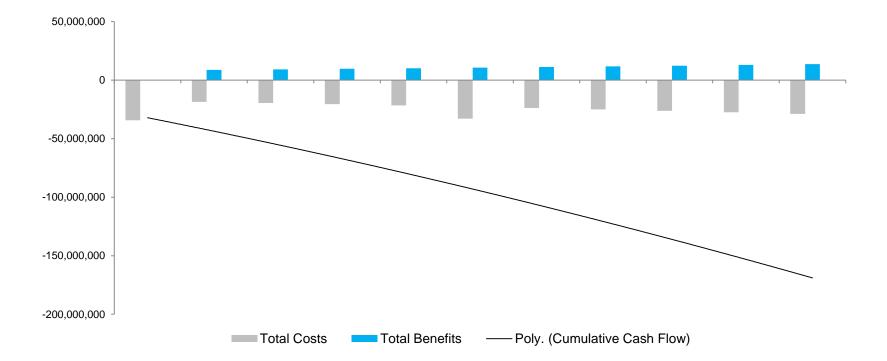
- Rate of increase of expenses: 5%
- Software: 15% per year AMC.
- Hardware: Server + 25 TB of storage
- Instrumentation: AMC of 20% per year

Cost Element (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Сарех			·		·		·		İ		
Instrumentation: Cameras, VMS	94.88	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Hardware: Server, Switches, Storage	138.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Software: Video Analytics	28.75	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Services: System Integration, Commissioning of Cameras	80.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total Capital Expenses	342.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Capex Refresh	0.00	0.00	0.00	0.00	0.00	102.64	0.00	0.00	0.00	0.00	0.00
Opex											
AMC - Instrumentation	0.00	18.98	19.92	20.92	21.97	23.06	24.22	25.43	26.70	28.03	29.44
AMC - Hardware	0.00	27.60	28.98	30.43	31.95	33.55	35.23	36.99	38.84	40.78	42.82
AMC - Software	0.00	4.31	4.53	4.75	4.99	5.24	5.50	5.78	6.07	6.37	6.69
Networking	0.00	135.00	141.75	148.84	156.28	164.09	172.30	180.91	189.96	199.46	209.43
Total Operating Expenses	0.00	185.89	195.18	204.94	215.19	225.95	237.24	249.11	261.56	274.64	288.37
Total Costs	342.13	185.89	195.18	204.94	215.19	328.58	237.24	249.11	261.56	274.64	288.37

As per the cost benefit analysis, video analytics is not a feasible initiative however is a must-have from the safety and security perspective

Investment credentials

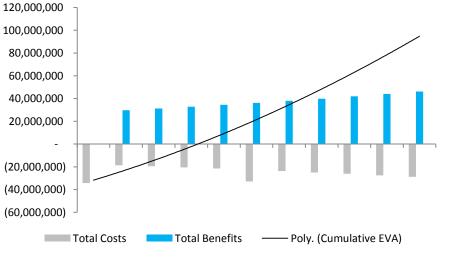
- NPV: INR -11.83 Cr.
- IRR: NA
- Simple payback period: NA
- Time-adjusted payback period: NA



The EVA analysis for video surveillance and analytics shows a positive NPV which is a better result than that of a purely financial analysis with a payback period of 2.91 years

(INR in lakhs)	Y0	Y1	Y2	Y3	Y4	Y5	Y6	¥7	Y8	Y9	Y10	NPV
Total Capital Expenses	(342.13)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(342.13)
Capex Refresh	0.00	0.00	0.00	0.00	0.00	(102.64)	0.00	0.00	0.00	0.00	0.00	(67.54)
Total Operating Expenses	0.00	(185.89)	(195.18)	(204.94)	(215.19)	(225.95)	(237.24)	(249.11)	(261.56)	(274.64)	(288.37)	(1468.46)
Total Costs	(342.13)	(185.89)	(195.18)	(204.94)	(215.19)	(328.58)	(237.24)	(249.11)	(261.56)	(274.64)	(288.37)	(1878.12)
Financial Benefits	0.00	87.93	92.33	96.94	101.79	106.88	112.23	117.84	123.73	129.91	136.41	694.63
Non-Financial benefits	0.00	210.00	220.50	231.53	243.10	255.26	268.02	281.42	295.49	310.27	325.78	1658.94
Total Benefits	0.00	297.93	312.83	328.47	344.89	362.14	380.24	399.26	419.22	440.18	462.19	2353.57
Net EVA	(342.13)	112.04	117.65	123.53	129.70	33.55	143.00	150.15	157.66	165.54	173.82	475.45
Cumulative EVA	(342.13)	(230.08)	(112.43)	11.09	140.80	174.35	317.35	467.50	625.16	790.70	964.51	

Assumpt	ions	
Discount rate	8.73%	10 year Government bond yield for India
Built up area in sqft in BKC	10,500,000	Sq ft
Lease rate per square foot	220	per sq ft a month
Increase in square foot rental due to security cameras and video analytics	2	INR. per sq ft a month
Increase rental due to security cameras and video analytics	21,000,000	INR



Use Case (Now and Future)

There are stakeholder benefits especially for MMRDA in implementing the video analytics solution



MMRDA/ Govt.

- Law enforcement and crime prevention
- Improved city maintenance by reactive and proactive measures for public safety
- Faster response time in case of emergencies
- Visibility over traffic violators/ unauthorized parking
- Reduction in street furniture & other public/govt. assets theft
- Improved post event investigation

Citizens/Businesses

- Improved public safety
- Improved road safety
- Response time to address an issue will decrease by administration, police,
- Video surveillance can tell whether a car has been towed or stolen



Others (Environment etc..)

Model for rest of the world

There are multiple vendors having the required capability to provide the video analytics solution



Accenture	 Headquarters: Dublin, Republic of Ireland Core Business: Accenture is a global management consulting, technology services and outsourcing company. <u>Accenture Video Analytics Service Platform</u> can automatically identify and analyze events related to security, safety, operational efficiency, customer behaviors and can also help operation centers gain deeper understanding of current operations, including new event notifications
IBM	 Headquarters: Armonk, New York, USA Core Business: IBM is a multinational computer technology and consulting corporation. <u>Video</u> <u>correlation and analysis suite (VCAS)</u> from IBM provides the ability to view, monitor and digitally record activity. It provides real-time alerts for suspicious behaviors, enhanced forensic capabilities that allow unique indexing and attribute-based search, identity through facial recognition etc
CISCO	 Headquarters: San Jose, California, USA Core business: Cisco is a manufacturer of hardware, software, networking, and communications technology services. <u>Cisco IP Video Surveillance</u> designs provide access to video at any time from any network location, allowing remote monitoring, investigation, and incident response by remote physical security staff or law enforcement personnel.
HP	 Headquarters: Palo Alto, California, USA. Core business: HP specializes in developing and manufacturing computing, data storage, and networking hardware, designing software and delivering services. <u>HP Autonomy</u> provides intelligent end-to-end surveillance systems with comprehensive surveillance, situational awareness, and advanced recognition technologies
Schneider Electric	 Headquarters: Rueil-Malmaison, Île-de-France, France Core business: Schneider Electric India Pvt. Ltd (SEI) is a 100% subsidiary of Schneider Electric Industries SAS, a global specialist in energy management. With a strong force of over 17,000 employees, the company is well known for its unique vision, progressive management and above all, its exemplary Quality.

With threat to public places becoming a source of concern for authorities, video analytics is an important tool for ensuring safety



Singapore Safe City Testbed



- The Singapore Safe City Testbed is a government initiative seeking industry partners to integrate advanced analytics into existing sensors and systems owned by different agencies, in order to maximize situational awareness, streamline operations and enhance response to a wide spectrum of safety and security concerns
- Accenture will deploy its Video Analytics Service Platform, a layered service-based solution that will connect to existing and new sensor infrastructures – including 70 CCTV cameras owned by four different organizations, apply computer vision and predictive analytics to surveillance video feeds to detect various events, and generate business alerts that will be sent to the relevant government agencies
- Leveraging many different sensor-based and advanced data analytics, this system will enable to detect and monitor a variety of situations, such as crowd movement anomalies, urban traffic, disturbance to public order, etc.. – enabling agencies to gain situational insights from systems otherwise not accessible to them

UK Police Force Riot Investigation

- In 2011 when the riots occurred in the UK the police had large amounts of CCTV footage and photos of known suspects but police search mainly relies on manual inspection and tips from the public
- Accenture assessed the feasibility of automating the search using biometrics. The UK police provided 800,000 custody photos and 250 CCTV images
- Biometric search and adjudication tools narrowed the suspect list from 800,000 to 800 which was further whittled down to 8 by manual adjudication
- · Biometric search also helped link custody images thus identifying new repeat offenders



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There exists no mechanism currently which provides a single window of information for BKC



Location

- People who want to find information about BKC currently have no way to find in a centralized manner
- There is also no unified method to provide information to the public on a consistent basis or to declare emergency information
- There is no forum for citizens to issue complaints about things like missing manhole covers etc..

Plan

- A Citizen Mobile Application will serve as a platform to deliver services online while providing an avenue to disseminate information to citizens
- It will also serve as a complaint redressed forum ٠
- The app will be developed in an open platform
- Advertisements will be done for the citizen app for the first few months on hoardings in BKC, radio/FM and sms ads

Technology

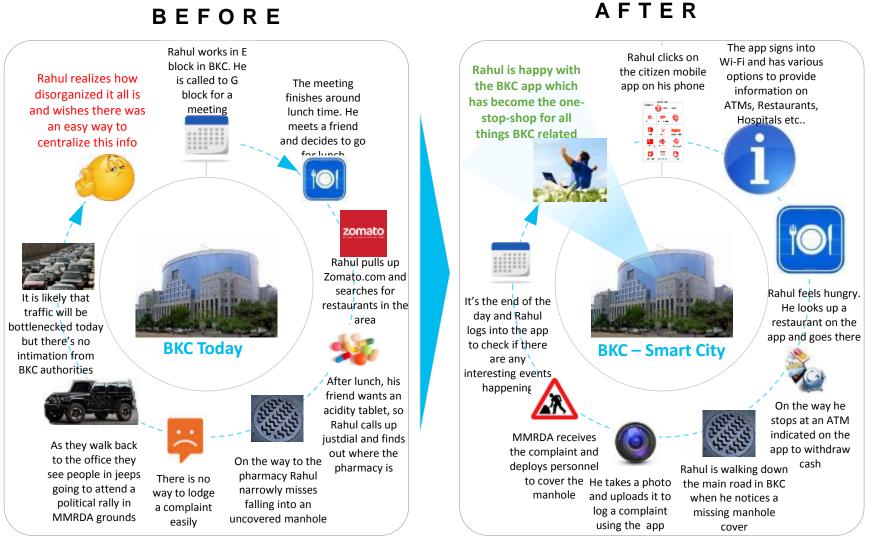
- There is currently no centralized online method to gather information about BKC
- Most information resides on third party apps like Zomato, Just Dial etc.,
- There is no unified way to disseminate information

Issues

- Not enough people use the Citizen Mobile Application because they are not aware of it
- Not enough people use the Citizen Mobile ٠ Application unless it is user friendly

At BKC currently there is no single information channel for citizens/ businesses; citizen App will bridge this communication gap





A smart BKC app is proposed to be designed to provide ease of access to all information related to the complex

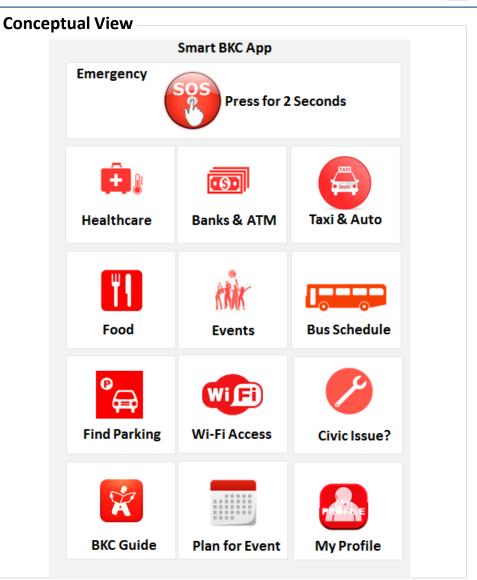
Use Case (Nov and Future) Vendor Landscape Stakeholder Benefits

Solution Details

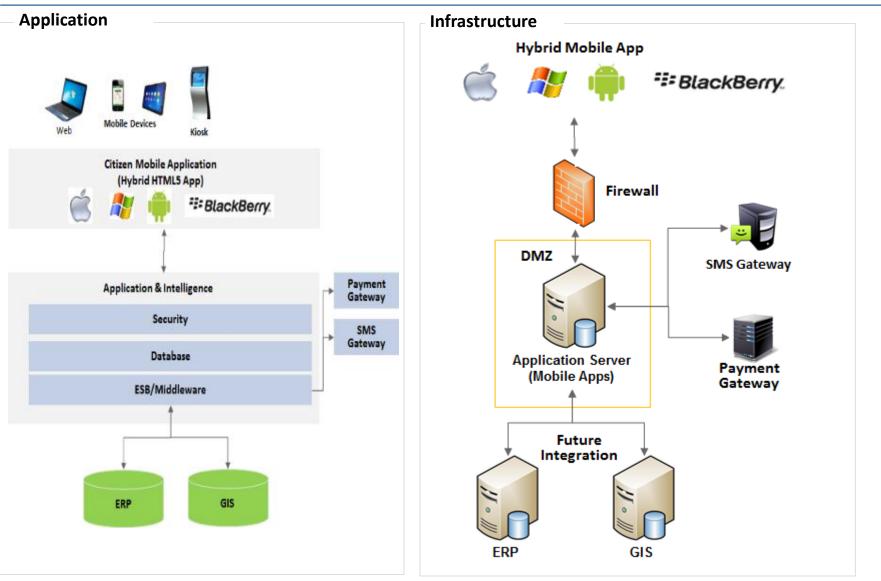
- Citizen App provides single window access to all BKC Guide, Events, Civic Issues, Smart City Applications like Parking.
- SoS button for generating alerts in any emergency situation to control center, police, hospital & family
- SoS can also be triggered by clicking start button for 3 times
- Hybrid HTML5 mobile application will be available for Web, iOS, Android, Blackberry & Windows Platform

Benefits

- One Stop single window for all information related to BKC.
- Promotion of brand MMRDA as planning and development which manages and disburses information efficiently
- Centralized communication channel for emergency services
- MMRDA gains better control on information capture and outflow
- Integration with utilities and other services



The technical architecture of the Citizen App will leverage the open App development platform which reduces the development effort for multiple platform



Use Case Now and Future)

The Citizen App is expected to generate revenues from advertisements



Assumptions

- Number of People working in BKC: 117433 people
- % of people downloading the app: 20%
- Total number of people with app downloaded: 23487 people
- Average number of times app is visited per day per unique user: 2 visit/people

- Advertising: cost per thousand impressions rate: INR 250 /1000 impressions
- Number of impressions per day: 46973
- Revenue inflation rate per year: 5%
- Number of days per year where app is used: 250

Revenue Stream (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Advertisements on Citizen App		80.00	84.00	88.20	92.61	97.24	102.10	107.21	112.57	118.20	124.11
Total		80.00	84.00	88.20	92.61	97.24	102.10	107.21	112.57	118.20	124.11

The design and implementation of the App will involve an capital investment of INR 69 lakhs



Assumptions

- Capex: Apps Development INR 50 lakhs
- Capex: Server: INR 10 lakhs
- Capex: Apps Development Platform: 0 (Open Source like phone gap)
- Opex: 25% of capex
- Increase in costs: 5%

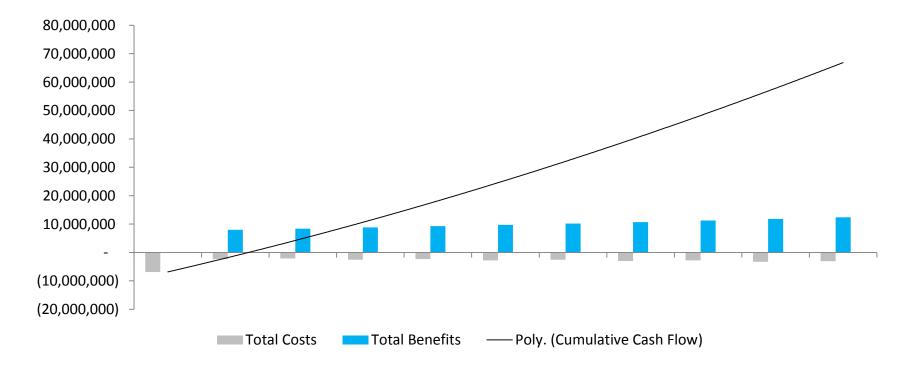
- Number of use cases: 15
- Overall cost buffer: 15%

Cost Element (INR in lakhs)	Year 0	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	Year 10
Сарех											
Hardware: Server, Switches	11.50										
Software: App development, Apps development platform	57.50										
Total Capital Expenses	69.00										
Capital Refresh		3.45		3.45		3.45		3.45		3.45	
Орех											
AMC - Hardware		3.31	3.47	3.65	3.83	4.02	4.22	4.43	4.65	4.88	5.13
AMC - Software and onsite support		16.53	17.36	18.23	19.14	20.09	21.10	22.15	23.26	24.42	25.65
Total Operating Expenses		19.84	20.83	21.87	22.96	24.11	25.32	26.58	27.91	29.31	30.77
Total Costs	69.00	23.29	20.83	25.32	22.96	27.56	25.32	30.03	27.91	32.76	30.77

Payback period for the Citizen App solution is expected to be 1.2 years

Investment credentials

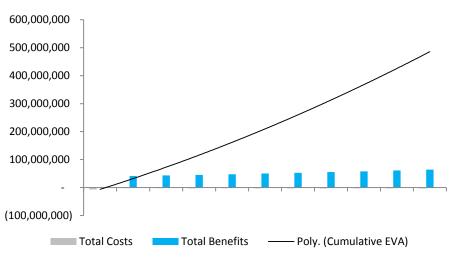
- NPV: INR 3.95 Cr.
- IRR: NA
- Simple payback period: 1.2 years
- Time-adjusted payback period: 1.3 years



The EVA analysis for citizen mobile app shows a positive NPV which is a better result than that of a purely financial analysis with a payback period of 0.18 years

(INR in lakhs)	YO	Y1	Y2	Y3	Y4	Y5	Y6	¥7	Y8	Y9	Y10	NPV
Total Capital Expenses	(69.00)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(69.00)
Capex Refresh	0.00	0.00	0.00	(6.90)	0.00	0.00	0.00	(6.90)	0.00	0.00	0.00	(9.21)
Total Operating Expenses	0.00	(19.84)	(20.83)	(21.87)	(22.96)	(24.11)	(25.32)	(26.58)	(27.91)	(29.31)	(30.77)	(156.71)
Total Costs	(69.00)	(19.84)	(20.83)	(28.77)	(22.96)	(24.11)	(25.32)	(33.48)	(27.91)	(29.31)	(30.77)	(234.92)
Financial Benefits	0.00	80.00	84.00	88.20	92.61	97.24	102.10	107.21	112.57	118.20	124.11	631.98
Non-Financial benefits	0.00	333.33	350.00	367.50	385.88	405.17	425.43	446.70	469.03	492.49	517.11	2633.24
Total Benefits	0.00	413.33	434.00	455.70	478.49	502.41	527.53	553.91	581.60	610.68	641.22	3265.21
Net EVA	(69.00)	393.50	413.17	426.93	455.52	478.30	502.21	520.42	553.69	581.37	610.44	3030.29
Cumulative EVA	(69.00)	324.50	737.67	1164.60	1620.12	2098.41	2600.62	3121.05	3674.73	4256.11	4866.55	0.00

Assumptions							
Discount rate	8.73%	10 year Government bond yield for India					
Time saved due to app	1	min per day					
Number of days used	250	days					
Number of people who download the app	64,000	people					
Number of days saved per year	33333	days					
Average salary per day	1,000	INR					
Productivity savings per year	33,333,333	INR					



Citizens as well as MMRDA is set to derive benefits from having this single window of information



- Ease of getting information for citizens on MMRDA services, etc..
- Ease of disseminating information like emergency alerts to citizens through website and app
- Increase revenue
- Decongest Offices
- History of services provided, complaints received and complaints redressed
- Improved Operational Efficiency

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Citizens/Businesses

- Availability of all information related to BKC on a single platform
- Improved Citizen/ Business satisfaction
- Convenient access and payment to all MMRDA services
- Time savings for citizens as many services become available online

Others (Environment etc..)

 No need to physically come to MMRDA due to online services thereby reducing travel and having a positive effect on the environment

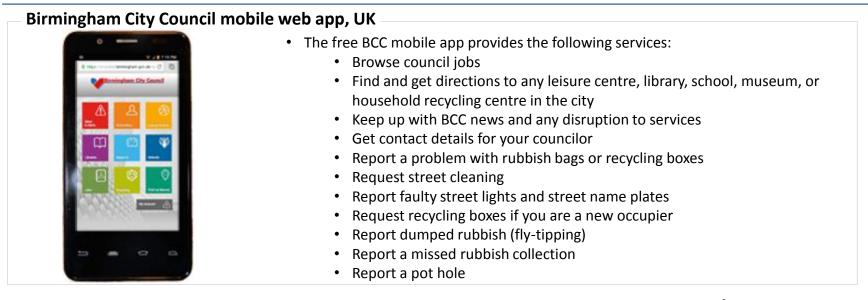
Accenture is one of the vendors with relevant and rich experience in developing a single window App



Accenture	 Headquarters: Dublin, Republic of Ireland Core Business: Accenture is a global management consulting, technology services and outsourcing company. Information management services focus on integrating and managing all the diverse information assets necessary to plan and run an organization. They include services in business intelligence, portals and content management and data management and architecture.
IBM	 Headquarters: Armonk, New York, USA Core Business: IBM is a multinational computer technology and consulting corporation. <u>IBM</u> <u>Worklight</u> helps extend business to mobile devices. It is designed to provide an open, comprehensive platform to build, run and manage HTML5, hybrid and native mobile apps. It reduces both app development and maintenance costs, and enhances mobile app governance and security
Rolta	 Headquarters: Mumbai, India Core Business: <u>Rolta</u> is a leading provider of innovative IT solutions for many vertical segments, including Federal and State Governments, Defense and Homeland Security, Utilities, etc Rolta provides services for design, development and implementation of custom solutions for unique business and process needs
Dell Services	 Headquarters: Round Rock, Texas Core Business: Dell Inc. is a computer technology company that develops, sells, repairs and supports computers and related products and services<u>Dell's Custom Application Development</u> process supports multiple mobile device types and includes Requirements assessment, Collaborative architecture and design, Comprehensive testing and deployment and Full rollout support.
НР	 Headquarters: Palo Alto, California, USA. Core business: HP specializes in developing and manufacturing computing, data storage, and networking hardware, designing software and delivering services. <u>HP Anywhere</u> is a mobile app platform designed to mobilize the enterprise, connecting users with corporate systems and with each other on their device of choice. It uses the open standards of HTML5 and JavaScript.

With high penetration of mobile phones in India, an App solution is one of the most effective ways to access information





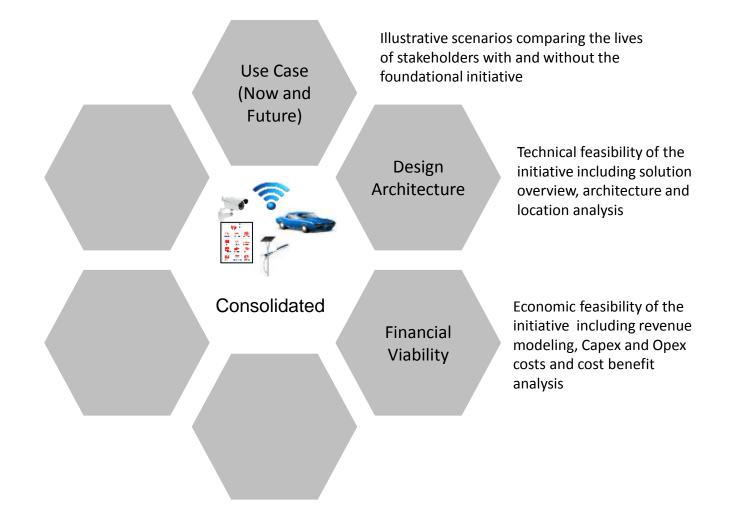
- The new My Croydon app is a faster way to report issues to the city using a smartphone.
- Using the app citizens can report a variety of local issues such as fly-tipping, defects on the highway or problems with trees and high hedges.
- All that needs to be done when a problem is seen is:
 - Select the issue that one wants to report (such as graffiti) from a drop-down list and add any other relevant information that the city needs to know
 - Take a photo of the problem
 - Add the location
 - Submit the report
- For people without a smartphone they can also report issues to the city using the website at any time that suits them by signing up to My Account.



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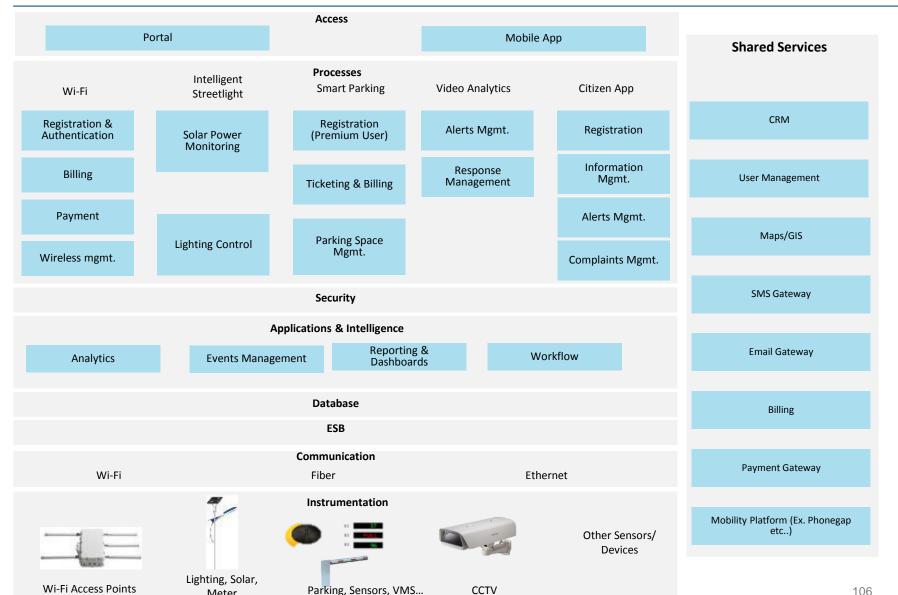
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With all 5 initiatives being beneficial and feasible there is also a need to evaluate the consolidated view on relevant parameters



The design architecture for the combined solution will be based on an open platform

Meter



From the consolidated solution the total revenue is expected to be INR 5.59 Cr. which is sufficient to cover the overall Opex. requirement making them self sustainable in the long term



(INR in lakhs)	Y0	Y1	Y2	Y3	Y4	Y5	Y6	Y7	Y8	Y9	Y10
Wifi - BKC Wide	523.25	132.25	138.86	145.81	153.10	422.38	168.79	177.23	186.09	195.39	205.16
Smart Parking	330.23	188.95	286.43	302.30	577.42	655.57	277.84	425.21	444.51	853.36	358.11
Smart Streetlights	676.01	24.71	25.94	27.24	28.60	50.32	31.53	33.11	34.77	36.51	38.33
Video Analytics	342.13	185.89	195.18	204.94	215.19	328.58	237.24	249.11	261.56	274.64	288.37
Citizen App	69.00	23.29	20.83	25.32	22.96	27.56	25.32	30.03	27.91	32.76	30.77
Total Costs	1940.62	555.09	667.24	705.61	997.27	1484.41	740.73	914.69	954.85	1392.65	920.75
Wifi - BKC Wide	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Smart Parking	0.00	272.87	289.43	305.73	323.01	340.28	358.52	377.80	398.18	419.74	442.54
Smart Streetlights	0.00	279.18	370.14	461.80	785.19	824.45	865.67	908.96	954.40	1002.13	1052.23
Video Analytics	0.00	71.31	74.87	78.61	82.55	86.67	91.01	95.56	100.33	105.35	110.62
Citizen App	0.00	87.93	92.33	96.94	101.79	106.88	112.23	117.84	123.73	129.91	136.41
Total Benefits	0.00	80.00	84.00	88.20	92.61	97.24	102.10	107.21	112.57	118.20	124.11
Cash Flow	0.00	791.29	910.77	1031.29	1385.15	1455.52	1529.53	1607.36	1689.22	1775.32	1865.91
Cumulative Cash Flow	(1940.62)	236.21	243.53	325.68	387.88	(28.89)	788.79	692.66	734.37	382.67	945.16
Discounted Cash Flow	(1940.62)	(1704.41)	(1460.88)	(1135.20)	(747.32)	(776.21)	12.58	705.25	1439.62	1822.29	2767.45
Cumulative Discounted Cash Flow	(1940.62)	217.24	205.99	253.36	277.52	(19.01)	477.38	385.55	375.94	180.17	409.27

The payback for the consolidated solution is expected to be 7 years with total carbon footprint reduction equivalent to 914 trees planted

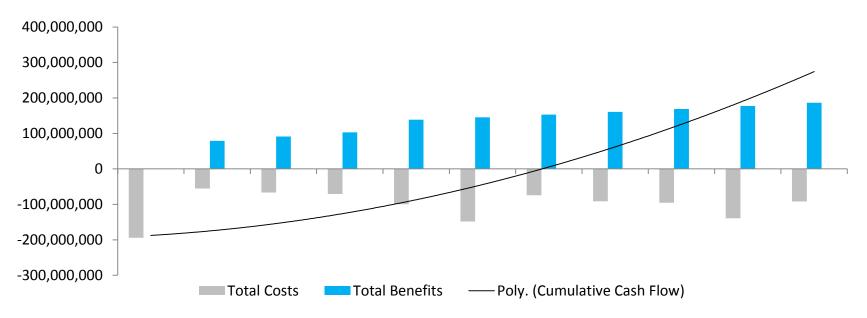


Investment credentials

- NPV: INR 8.23 Cr.
- IRR: 16%
- Simple payback period: 6 years
- Time-adjusted payback period: 7.38 years

Other benefits

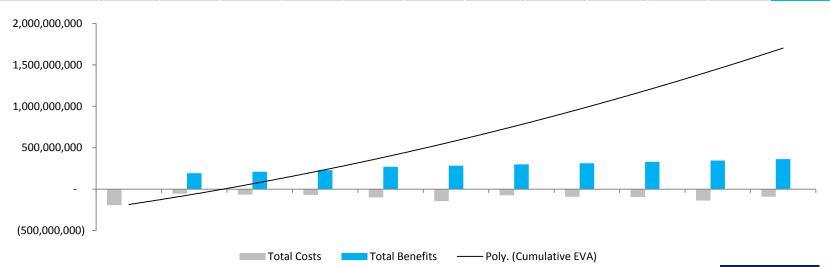
- CO2 reduced due to LED lighting: 362 Tons of CO2
- CO2 reduced due to light and motion sensors: 362 Tons of CO2
- CO2 reduced due to solar power being produced: 98 Tons of CO2
- CO2 reduced due to smart parking: 24 Tons of CO2
- Total man days lost per year due to parking issues which are now saved: 7813 days



While the consolidated EVA analysis shows a positive NPV of 98 Cr., the NPV of total costs < NPV of total financial benefits which makes this financially self sustaining with a payback period of 1.39 years

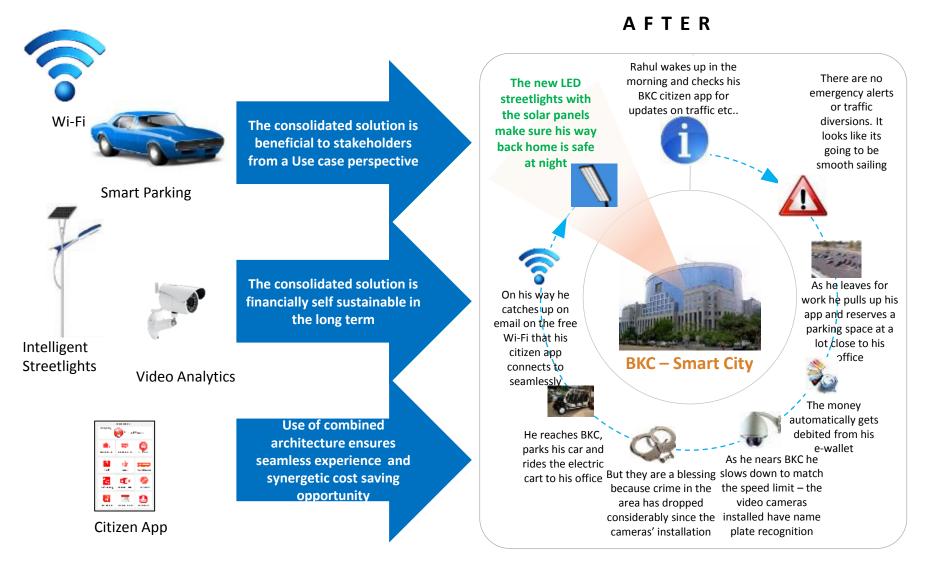


(INR in lakhs)	Y0	Y1	Y2	Y3	Y4	Y5	Y6	¥7	Y8	Y 9	Y10	NPV
Total Capital Expenses	(1940.62)	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	(1940.62)
Capex Refresh	0.00	0.00	(86.25)	(93.15)	(345.00)	(758.77)	0.00	(136.28)	(129.38)	(517.50)	0.00	(1277.30)
Total Operating Expenses	0.00	(551.64)	(580.99)	(615.91)	(652.27)	(701.91)	(740.73)	(781.87)	(825.47)	(871.70)	(920.75)	(4521.70)
Total Costs	(1940.62)	(551.64)	(667.24)	(709.06)	(997.27)	(1460.68)	(740.73)	(918.14)	(954.85)	(1389.20)	(920.75)	(7739.61)
Financial Benefits	0.00	791.29	910.77	1031.29	1385.15	1455.52	1529.53	1607.36	1689.22	1775.32	1865.91	8578.23
Non-Financial benefits	0.00	1134.78	1191.52	1251.10	1313.65	1379.33	1448.30	1520.72	1596.75	1676.59	1760.42	8964.44
Total Benefits	0.00	1926.08	2102.29	2282.39	2698.80	2834.85	2977.83	3128.07	3285.97	3451.91	3626.32	17542.67
Net EVA	(1940.62)	1374.44	1435.05	1573.33	1701.53	1374.18	2237.10	2209.93	2331.12	2062.71	2705.58	9803.06
Cumulative EVA	(1940.62)	(566.18)	868.87	2442.20	4143.73	5517.91	7755.00	9964.93	12296.05	14358.76	17064.34	0.00



To achieve the vision for an intelligent BKC it is recommended that MMRDA implements all five initiatives as part of phase 1 – this will improve the quality of life for stakeholders of BKC





110

On boarding of Intelligent City Consultant

MMRDA should board intelligent city consultant for RFP preparation, vendors selection and program management. The tentative timelines for procurement and implementation should be approximately 18 Months.

Procurement	Build
6 Months	1 Year
Selection of the intelligent city, master system	 Architecture Governance Program Management

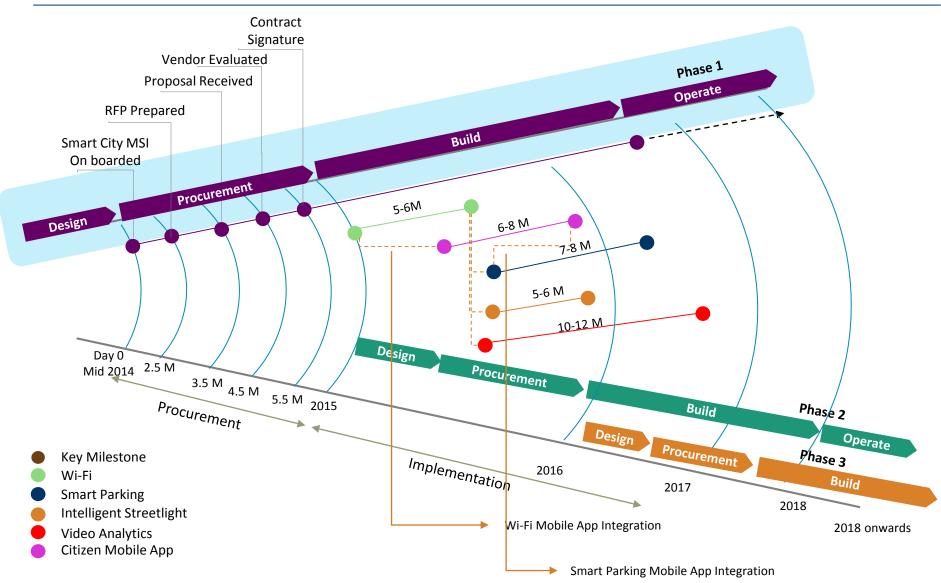
- integrator (MSI*)
- Defining the detailed • solution requirement
- Defining detailed operating ٠ model
- RFP creation and inviting ٠ vendors, proposal evaluation
- Sub-system integrators ٠ selection and contacting

- Procurement of hardware and software •
- Solution implementation ٠
- Testing
- Roll out

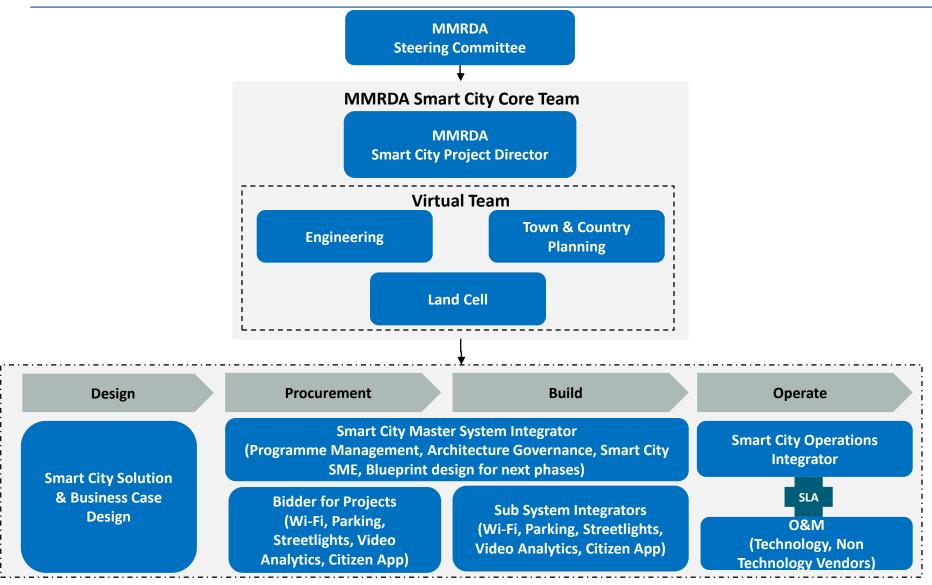
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The timeline for foundational initiatives implementation will span for 36 months with a proposal to begin the blueprint design for advanced and futuristic initiatives as overlapping activities



The governance structure will include senior MMRDA leadership, smart city core team and multiple system integrators to make this project a success



Considering the complex eco-system of partners we propose an Operating Model with MMRDA owning the planning/control and a smart city operations integrator taking ownership of operations/maintenance

	Plan	Control & Monitor		Operate	Maintain
Wi-Fi	MMRDAPlan for rollout to other MMR regions	 MMRDA FMS team will monitor the Wi-Fi network using the wireless management system 		 Wi-Fi O&M Team Monitor Network avail Monitor Security Revenue Management 	
Smart Parking	 MMRDA Plan for additional parking spaces based on demand and trend analysis Plan for Rollout to other MMR regions 	 MMRDA Land Cell will have visibility to monitor parking availability, usage, revenue etc 	ons Integrator	Parking OperatorManage day to day operations of parking	 Parking Technology O&M Manage Application, Infrastructure, Instrumentation, Helpdesk
Intelligent Streetlight	 MMRDA Plan for rolling out intelligent streetlight in other MMR regions 	MMRDAEngineering team will have visibility on saving and generation.	Smart City operations	 Streetlight Operator Maintain Streetlight and other equipment's on pole 	
Video Surveillance & Analytics	 MMRDA Plan for surveillance coverage and new analytics use cases Plan for Rollout to other MMR region 	 MMRDA Control Center Monitor BKC Street furniture thefts Encroachments Incidents & Emergencies Coordinate in Emergency/Incident 	Smart 0	 BKC Police Monitor Public Safety Traffic Police Monitor Traffic 	 Video Analytics Technology O&M Manage Application, Infrastructure, Instrumentation, Helpdesk
Citizen App	MMRDANew ServicesRollout to other MMR regions	MMRDA Content Approval 		Citizen App O&M Manage Application, I Helpdesk 	nfrastructure,

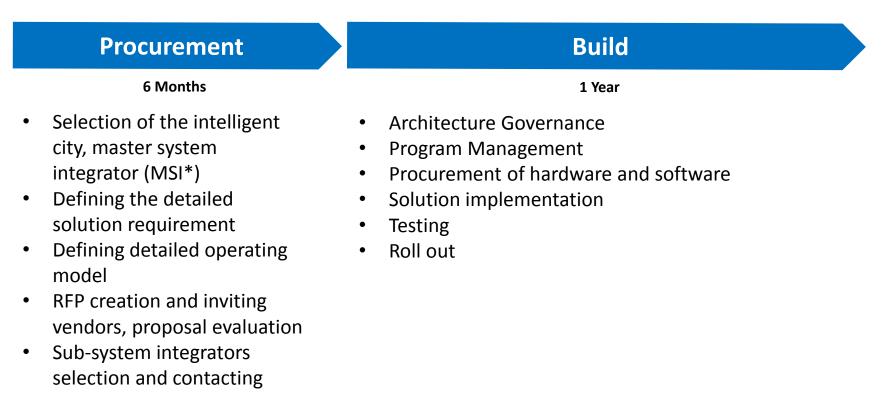
Once phase 1 solutions have been implemented additional initiatives can be build upon the existing capabilities

Wi-Fi	Smart Parking	Intelligent Streetlight	Video Analytics	Citizen Mobile Application
 BKC Wide Wi-Fi Communication Backbone for Parking Sensors, CCTVs, Kiosks 	 On Street, Open and In Door Parking Parking Guidance App Parking Space Management Parking Reservations 	Lighting Light & Motion Sensor Solar 200 kw Grid Tied Solar PV 	 50 new cameras to cover entire BKC Integration with Mumbai CCTV Command Center at MMRDA and BKC Police St. 	 BKC Information Key Contacts Citizen Involvement Mobile App Kiosks
 Extend for more Smart City Apps Air Pollution Sensors Smart Meter (Electric/Water/Gas) Water Quality Meters Flood Sensors 	 EV Charging Stations EV Charging Station Locator Differential Parking Charging 	Lighting LED Retrofit Lighting Solar- expand to 1 MW Solar PV on Buildings (Terrace and Façade) Solar PV on Bus Stops 	 Extend Command center at MMRDA to City Command Center Feed to Transportation Planning 	 Citizen Involvement in Planning Citizen Services -GIS and ERP Integration

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MMRDA should board intelligent city consultant for RFP preparation, vendors selection and program management. The tentative timelines for procurement and implementation should be approximately 18 Months.



Way Ahead

committee meetings

Intelligent City Consultant for the BKC program implementation should have following governance structure.

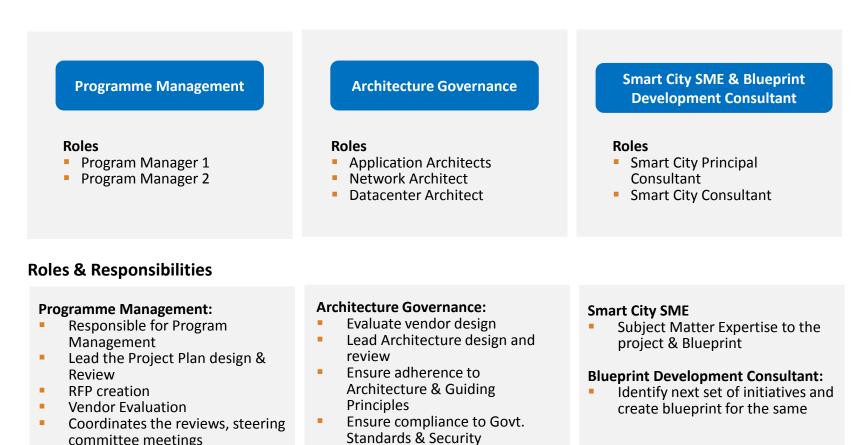


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Key Exclusions

This business case excludes the following points from its analysis

Key Exclusions

- It is assumed that the data center will be operational at MMRDA
- · Civil work is not considered in the costing and will be extra
- · Windload analysis for the solar panels will be done later and will cost extra
- · Any structural changes done to streetlights and their foundations is not included and will cost extra
- Seating space for PMO and Systems Integrator needs to be provided by MMRDA
- MMRDA should provide approval as per project plan that will be prepared in the next phase
- MMRDA to provide all relevant regulatory approvals
- We have considered that infrastructure like streetlights, parking lots, etc., to be permanent. Any change to the existing infrastructure will necessitate an increase in costs to move the equipment



Glossary

- AMC Annual Maintenance Contract
- Capex Capital expenses
- CBD Commercial Business District
- CCTV Closed Circuit Television
- CO2e Carbon Dioxide Equivalent
- Cr. Crores (1,00,00,000)
- DoT Department of Telecommunications
- HPSV High Power Sodium Vapor
- ICT Information and Communication Technology
- IP Internet Protocol
- JNNSM Jawaharlal Nehru National Solar Mission
- Lakhs 1,00,000
- LED Light Emitting Diode
- MC Municipal Commissioner
- MERC Maharashtra Electricity Regulatory Commission
- MMR Mumbai Metropolitan Region
- MMRDA Mumbai Metropolitan Region Development Authority
- MNRE Ministry of New & Renewable Energy
- MSI Master System Integrator
- MW Mega Watt
- Opex Operational expenses
- PTZ Pan, Tilt and Zoom
- PV Photovoltaic
- RFP Request for Proposal
- VMS Video Management System

Summary

Summary

	Wi-Fi (Buying Bandwidth)	Smart Parking (with Electric Cart)	Intelligent Streetlights (with Solar Panel)	Video Analytics	Citizen App	Consolidated
Capital Expenses (INR in lakhs)	523	330	676	342	69	1,941
Operating Expenses (INR in						_,
lakhs for year 1)	132	189	25	186	20	552
Revenue (INR in lakhs in year						
1)	273	279	71	88	80	791
NPV (INR in lakhs)	469	1,464	(321)	(1,183)	395	823
IRR	25%	49%	NA	NA	89%	16%
Simple Payback (in years)	3.42	2.98	NA	NA	1.19	5.98
Discounted Payback (in years)	5.65	3.35	NA	NA	1.32	7.38

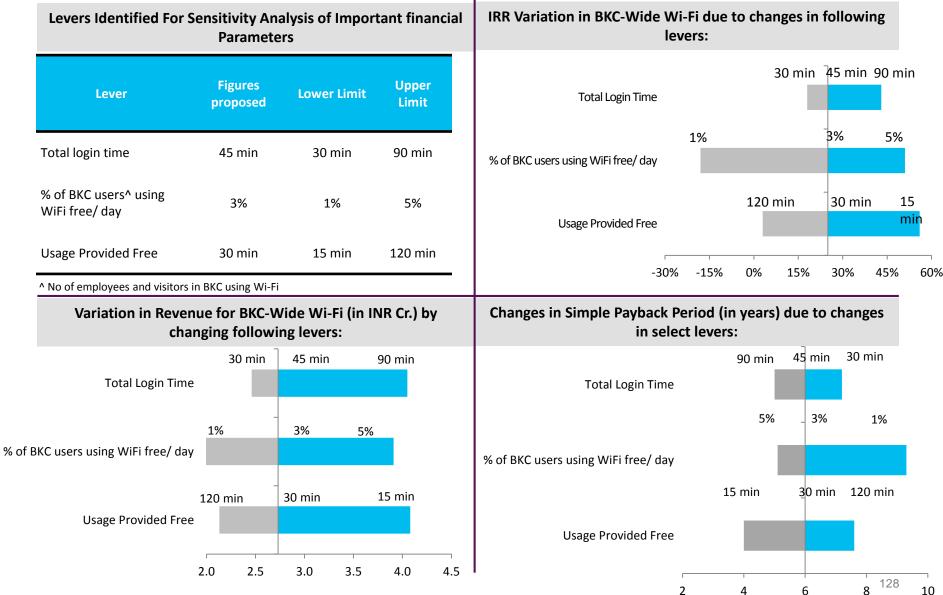
Recommendation is to implement all 5 foundation initiatives considering the consolidation financial feasibility and stakeholder benefits.

- The total Capex requirement for implementing all initiatives is INR 19.41 cr.
- The total Opex requirement is INR 5.52 cr.
- The Revenue generated from the foundational initiatives is INR 7.91 cr. which is sufficient to fund the Opex requirement and make the initiatives self sustainable in the longer term
- Implementing all initiative swill give an IRR of 16% and payback period of 5.98 years
- Total carbon footprint reduction per year is 845 tons of CO2e equivalent to planting 845 trees
- BKC wide Wi-Fi will provide high speed seamless connectivity and will serve as a backbone for intelligent city applications and sensors.
- Reduction in time to find parking is from 20mins to 5 mins.; man days saved due to smart parking is 7813 per year
- Intelligent street lighting will reduce energy consumption for street lighting by 40% and solar panel will generate clean energy sufficient to cover approx. 25% of current street light energy requirement
- Video Analytics will provide proactive threat detection and will also help in reducing the street furniture theft
- Citizen App will provide a single window information channel for all BKC requirements

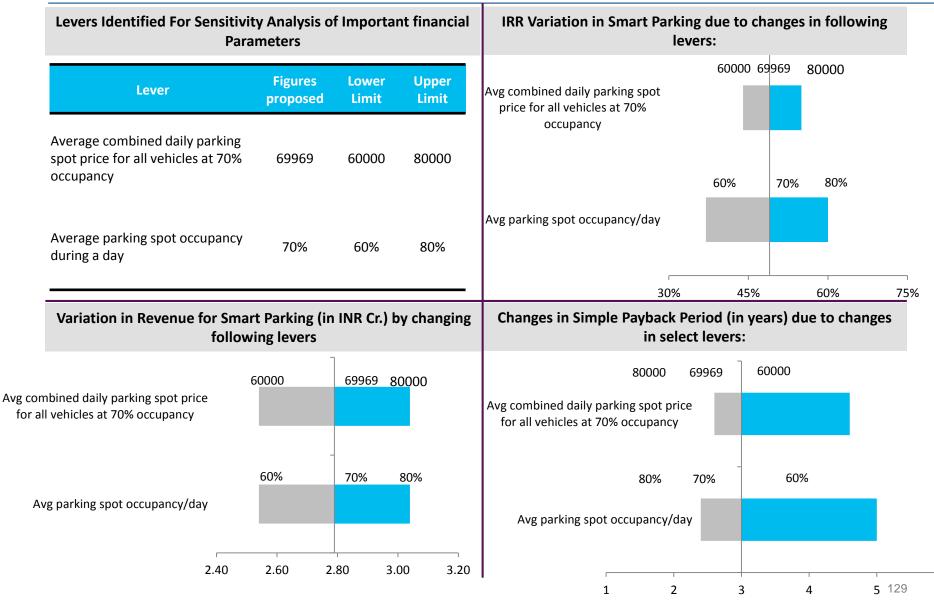
Sensitivity Analysis

1

Variations in IRR, revenue and payback period are primarily caused by changes in percentage of BKC users utilizing free Wi-Fi per day



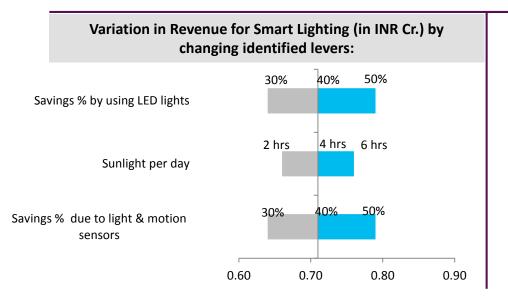
Average parking spot occupancy is a critical variable in determining the returns from the initiative.



6

The efficacy of LED lights in saving power is an important determinant of the financial performance of smart lighting.

Levers Identified For Sensitivity Analysis of Important Financial Parameters						
Lever	Figures proposed	Lower Limit	Upper Limit			
Savings % by using LED lights	40%	30%	50%			
No. of hours of sunlight per day	4 hours	2 hours	6 hours			
Savings % due to light & motion sensors use	40%	30%	50%			

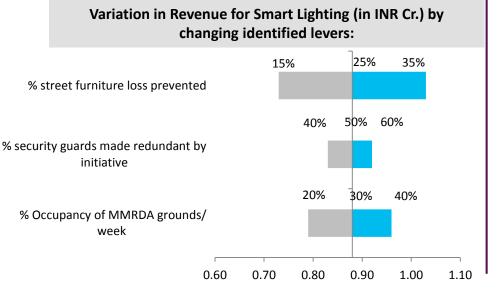


- Pure financial Net Present Value of the initiative is expected to be Negative (-3.21 Cr.) for a period of 10 years
- Thus, expected payback period is in excess of 10 years
- IRR Calculations are, thus, not applicable, for pure financial projections.
- The over-all Positive Socio- Environmental Impact , makes this a desirable initiative



Prevention of street furniture loss can make the video analytics initiative more financially viable

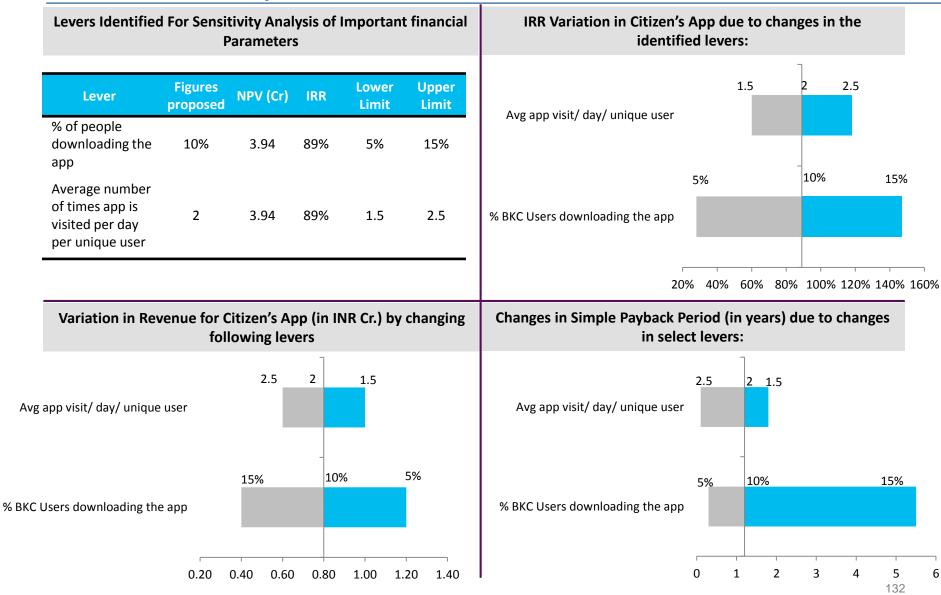
Levers Identified For Sensitivity Analysis of Important Financial Parameters						
Lever	Figures proposed	Lower Limit	Upper Limit			
% of street furniture loss prevented by video analytics	30%	20%	40%			
% of security guards made redundant by video analytics initiative	50%	40%	60%			
Occupancy % of MMRDA grounds per week	25%	15%	35%			



- Net Present Value of the Video Analytics initiative, in purely financial terms, is projected to be Negative (-11.83 Cr.) for a period of 10 years
- Thus, the expected financial payback period is in excess of 10 years
- IRR Calculations are, thus, not applicable, for pure financial projections
- The project however promises a Overall Economic Value Addition of 4.75 Cr (NPV), which makes this a socio-economically viable initiative

Percentage of people downloading the app has a tremendous impact on the financial viability of the initiative





Initial study approach

Project approach enlisted benchmarking of services, developing service definitions and creating marketing messages

1	2 Develop	3 Marketing and
Benchmarking and Shortlisting	Understanding	Management
 It is an imperative for MMRDA to be able to compete with its global peers Several business districts are present across the globe that attract investments, talent and visitors High level benchmarking for India's Global Competitiveness was carried out using the WEF 2012 GC report Another high level benchmarking for Mumbai was taken up to understand opportunity areas for Mumbai against its peers A list of potential services was identified for MMRDA This list was then refined in consultations with MMRDA and other Stakeholders to arrive at most pressing or immediate opportunities 	 Understanding the initiative in details and identifying operating parameters, key drivers, business benefits and cost implications Identifying key risks facing the initiatives from which learning can be derived for MMRDA to consider while implementing initiatives Arriving at a high-level implementation methodology for the initiatives 	 Crisp marketing messages assist MMRDA position itself as an attractive destination for businesses, investors, residents and visitors Marketing messages will help MMRDA position its intelligent areas strategically as an IFD These messages can be tailored for different groups to appeal several stakeholders Defining KPI's that directly link to the MMRDA strategic objectives Identifying an indicative list of potential vendors for a specific initiative

When compared to global peers, Mumbai ranks less favorably and there are several areas of improvement

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Benchmarking and Opportunity + + Areas Strength of institutions - Health and Primary Education inharracue Mapp Isomore, In-Ellicency Entences Higher Polyadian and Training + Tenancial Market Danakcome Coots Harlet Ellisteray Testinological Readiness · Sector Market 202 intervation and septilationalies Registers Reality Benchmarking with other Smart **Financial Districts**

- Benchmarking Mumbai and India against their global competitors to gauge the size of opportunity to improve
- Identifying broad categories that help IFC's become competitive
- Generating a list of services that form a part of the identified categories
- Enterprise Social Vetwork Interactive Sciencelies Metalle Realdered Internet Readdorers Maning Residence Date Management Service Clearing and Settlement Service1 Reding Guivelitance igital Advectiving Robel Analytics MetaleApplications Metalla Marketing Emart Legislas E-asymptotic E benedic Asswer Energency/Response Systems dec Association **Court Datains** Whill Reduction System chinic Management 6 Electric Vehicle Capabilities Rougy Rithmondy Smart Burking Installation Washel/Hanagement Styslems Mater Pfloatery Rablephinsoperati System Urban Operating System Central Command Center atsinability Parformance E-Connects Identifying opportunity service areas for MMRDA

Oldgen Intelligence

dep Conferencing

Fact-Indiag Surveys Respondents consulted with a tot of emotives and cabled to dentify the ones they find must important and hope to are frequently. Discussions with MMPICA officialhier level and discussions with sament treats, visitors, ner and other stakeholders arriade under clanade arran ar MAPICA attract the stakeholders from a and interview to seek include of ability to use internet on 45 find particing relianat warder elland firme, reduce operation ACCOUNT OF Perade, Marine Drive et Analyses Intelligent Parking Intelligent Street lights Cantral mailion Protect Wi-Pi Ketapeta Prioritizing adoption of services at MMRDA

	Shc	ortlisting opportunity areas for MMRDA				
	Constanting of the		 Central Command Center E. Commence 	 One arop Information Portal 		
		- Water Efferency	 Boldinghlanogen eni Spole n 	 Intelligentistenet phis 		
	LSIDE	 Energy Efficiency 	 Wastellinseprent Epsterns 	 Ameri fosising incodutions 		
	Materia control Association	 Smart Paking Vehicle Management Systems 	 Transport Management. Systems Electric Which/Capabilities 	 WHI Hedation Systems 		
		- Vilee Analytics				
	Secure	- Eloerable Assess	 Ensergency/Respense Bysisms 			
	Services	- Moone Markening	 SmartLogana 	 a-paprieta 		
	Real	- Digital Advertising	- Real Analytics	 Mcb-isApplications 		
Prioritize	Financial Servicas	 Clearing and Selfloment Services Teacing Scivellance 				
Drioritizo	en ketworks	- Marcines Bushierre	- Data Marager and Mercury			
Shortlist and	Comparison	- Internet Rankform	- Motola Routborn			
Chartlist and	and televaction	 Enterprise Social Network 	 Interactive Sciencelies 			
	Combonation	 Video Conferencing 	 Oligan Intelligence 			

- While the list of services could be longer, a short list of services that are immediately important to MMRDA is considered
- This shortlisting is done based on consultation held with MMRDA officials, BKC tenant stakeholders and fact finding surveys

It is important for MMRDA to understand initiatives in detail, validate the benefits, and record key learning



Understand Initiative Details	<section-header><section-header><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></section-header></section-header>	 Detailing out the program operations, key drivers, benefits, and objectives of the initiative Identifying potential partners and associated cost elements 	
BIdentifying	Key Risks to NMRDA Nitigation	• Defining the control fragmented	
Risks	Continues Care Continue	 Defining the control frameworks for MMRDA and partner agencies 	
	The expanses and bit hadog being use story for idea of the browning of the constant of the impatch is the target of target of the target of	for think by tand particle agencies	
	Charge Charge	 Conducting stakeholder consultations 	Detailed Project Report (DPR)
	Particular Partic		
	Key Considerations	 Assessing potential cost and revenue implications of services 	
C Develop a	Determine Determine <thdetermine< th=""> Determine <thdetermine< th=""> Determine <thdetermine< th=""> <thdetermine< th=""> <thdet< td=""><td>• Evaluation of existing hardware,</td><td></td></thdet<></thdetermine<></thdetermine<></thdetermine<></thdetermine<>	• Evaluation of existing hardware,	
high-level approach	Control of Contro of Control of Control of Control of Control of Control of Control	software and physical infrastructure	
	Montex, Etc. Handle state Sector 1 and Markowski State Handle state Sector 1 and Markowski State Model of Line Handle of Line <td< td=""><td> Identifying infrastructure that </td><td></td></td<>	 Identifying infrastructure that 	
	An and Mark Strategy and Strate	needs to be procured	
	High Level Approach	Feasibility analyses	

Each initiative must be marketed, measured and managed well for realizing desired outcomes

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Reporting Frequency

Quarterly

Collection Node

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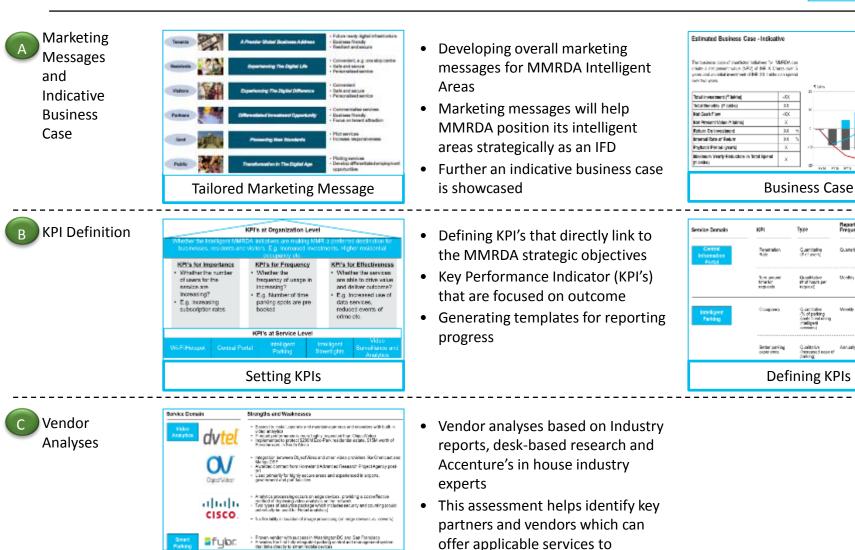
Manual or Automated logs for Vector portang

Annual survey for the upper-

Quarterly Surveys are Registration on the Portal

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MMRDA

Vendor Universe

Wi-Fi details

DoT Guidelines on Wi-Fi Security

Summary: DoT Regulation for Public Wi-Fi

- Licensee shall create bulk Login IDs at each Wi-Fi hotspot location for controlled distribution. The authentication shall be done at centralized server only which could be a POP location of the service provider.
- Licensee or its Franchisee shall register the Subscriber for providing temporary Login ID and password for the use of public Wi-Fi spot through either of the following methods:
 - Retaining a copy of Photo identity of the Subscriber with licensee which shall be preserved by Licensee for a period of one year
 - Provisioning of Login ID and password through SMS on subscribers mobile phone through automated process and keeping mobile number of subscriber as the identity of the internet subscriber with reference to Login ID provided for a period of one year. In such cases, photo identity may not be necessary.



Intelligent Street lights details

Regulatory Framework and Driver for DESCOM

- National Solar Mission

- Jawaharlal Nehru National Solar Mission (JNNSM) has objective to establish India as a global leader in solar energy, by creating the policy conditions for its diffusion across the country as quickly as possible.
- The mission has set a target of 20,000 MW and stipulates implementation in 3 phases (1st phase from 2012-13, 2nd phase 2013-17 and 3rd phase from 2017-22)for various components including grid connected solar power. JNSSM targets 1000 MW Grid connected solar power in phase 1 (2012-13)

MERC Order

- MERC has issued the Maharashtra Electricity Regulatory Commission Regulations, 2010 for Renewable Purchase Obligation, Its compliance and Renewable Energy Certificate framework.
- The said regulations stipulate separate Renewable Purchase Obligation (RPO) for non-solar and solar sources for the period from 2010-11 to 2015-16 at a tariff fixed by the MERC.
- All DISCOMS has to comply with MERC regulation.

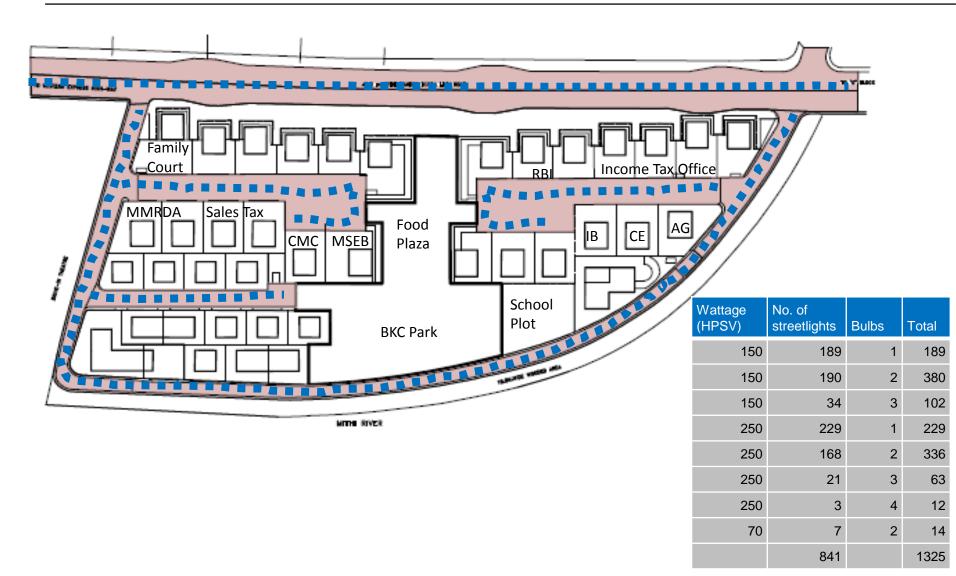
Ministry of New & Renewable Energy

- MNRE has issued notices to all state electricity regulatory commissions(SERC) & electricity department to mandate Solar Power Purchase obligation to be met with distribution license
- MNRE has ordered SERC to fix minimum % to be fixed for purchase of solar energy
- For 2013, Solar RPO was fixed at 0.25% and in 2022 it will go up-to 3%.

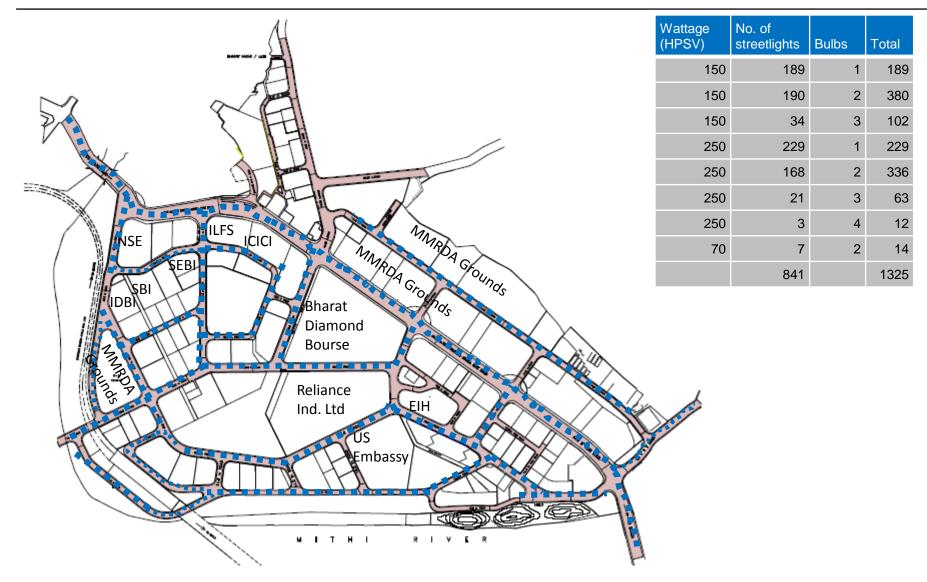
Driver for Reliance Energy

- Reliance Energy has to comply with solar RPO by MERC.
- Reliance Energy is exploring all possible options to procure renewable energy for meeting its RPO obligation.
- Shortfall in meeting RPO is being met by procurement of Renewable Energy Certificates (RECs).

Location Analysis – E Block



Location Analysis – G Block



Aesthetics of Solar Panels for Streetlights

Conventional Designs



Video Analytics details

Analysis of Mumbai CCTV initiative

- 6000+ cameras will be installed all across Mumbai as a part of Mumbai CCTV project
- 200 cameras will support ANPR and 500 cameras will support video analytics
- Scope of Video analytics would include the following
 - Unidentified object detection
 - Motion / intrusion detection
 - Noise level detection (gunshot, explosion, shattering of glass etc..)
 - Camera Vandalism and tamper detection
 - Virtual Fence / Tress Passing / Tripwire
 - People / Mass movement
 - Car Traffic Events (Start/Stop/Illegal parking/wrong direction/Speed)
- Central Command center will be setup at CP office, 5 regional command center at additional CP offices and a traffic command center will be setup.
- Viewing center at MCGM office, Mantralaya and one more location (TBD)
- Dual Display PCs in 100 Police stations

Cameras Planned in Mumbai CCTV Project

	PTZ	Fixed
M.M.R.D.A. Building	1	3
Family Court Junction & P.A.O.		4
City Park Independent Pole		3
R.B.I .Bank Building	1	4
Library Junction	1	5
I.D.B.I. Bank	1	5
M.C.A. Gate	1	7
American Consulate	1	8
M.T.N.L. Building	1	0
M.T.N.L. Junction		4
American School		3
Nabard Junction		7
Muhmad Estate Junction		2
University Main Gate		2
University Bank Gate		2
N.S.E. Building		4
Ambedkar Chowk		4
	7	67

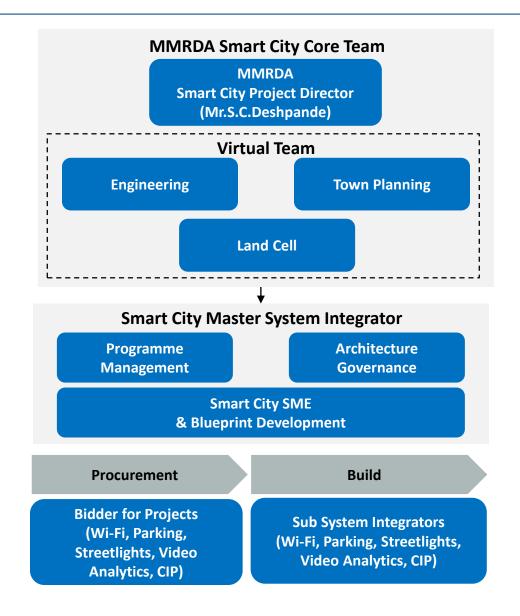
Overall – other details

Financial Analysis Sheet



Microsoft Excel Worksheet

Project Structure for Procurement & Build Phases



Smart City Core Team:

- Approves the Project and Deliverables
- Delegates authority for day-to-day decisions to the Smart City Master System Integrator

Smart City MSI

Programme Management:

- Responsible for Program Management
- RFP creation
- Vendor Evaluation
- Coordinates the reviews, steering committee meetings

Architecture Governance:

- Lead Project plan design and review
- Ensure adherence to Architecture & Guiding Principles
- Ensure compliance to Govt. Standards & Security

Blueprint Development:

 Identify next set of initiatives and create blueprint for the same

Smart City SME

 Subject Matter Expertise to the project & Blueprint

Bidders

Technical & Commercial Proposal

Sub System Integrators

- Sub System Design
- Test
- Development
- Rollout

Governance Structure

Roles & Responsibilities

- Steering Committee:
- Members: MC, AMC, Smart City Project Director, Key Dept. Heads
- Program Oversight
- Delegates authority for day-to-day decisions to the Smart City Core Team
- Smart City Core Team:
- Members: Smart City Project Director, Representative from T&CP, Land Cell, Engineering
- Approves the Project Plan and Deliverables
- Provide Regulator Approvals
- Smart City Master System Integrator
 - Programme Management:
 - Responsible for Program Management
 - RFP creation
 - Vendor Evaluation
 - Coordinates the Smart Core Team reviews, steering committee meetings
 - Architecture Governance:
 - Lead Project plan design and review
 - Ensure adherence to Architecture & Guiding Principles
 - Ensure compliance to Govt. Standards & Security
 - Blueprint Development:
 - Identify next set of initiatives and create blueprint for the same
 - Smart City SME
 - Subject Matter Expertise to the project & Blueprint