

**Ministry of Corporate Affairs approves establishment of  
Maha Mumbai Metro (M3) Operation Corporation Limited**

**MMMOCL to operate and maintain  
all Metro-Mono corridors in city and MMR**

**Mumbai, June 14, 2019** – The recently approved Maha Mumbai Metro (M3) Operation Corporation Limited (MMMOCL) will operate and maintain all Metro-Mono corridors in the city and its metropolitan region. The MMOCL received certification from the Ministry of Corporate Affairs on Monday this week.

The Corporation, with a staff-strength of more than one thousand, will be an autonomous body and will deal with operation and maintenance of Metro Lines as also Monorail. The scope of work defined on the operational front is to take care of train operations and station management, fare collection, customer care, security, safety management and management of non-fare box revenue. As far as the maintenance is concerned, the responsibility will be to maintain rolling stock, signaling and telecom system, platform screen doors, traction and power supply, track system, environment control and air-conditioning system.

“We have adopted Hybrid O&M type of management which allows the company to manage train operations and maintenance of core items like track management, signaling, rolling stock in house and outsource non-core functions such as housekeeping, ticketing, customer care, parking etc.”, said Mr.R.A.Rajeev, Metropolitan Commissioner, MMRDA.

“There are two other ways to run metro operations – Direct Management and Fully Outsourced Management. However, this system is generally not followed world over as it is very costly and less efficient. The Fully Outsourced Management is advised for small length corridors where a single agency can be outsourced for the operations and maintenance”, explained Mr.Rajeev further.

The Hybrid O&M system is the best combination of efficiency and operation flexibility. It allows in-house skill development and helps make the organization self-sufficient. It will also provide scope for indigenous development – will recognize Make-in-India

initiative. Further, it is cost effective and makes the organization less dependent on outside agencies.

The Hybrid O&M type of management is used in Delhi, Bangalore, Jaipur, Kochi, Lucknow, Chennai, Hyderabad and Mumbai.

The Mumbai Metropolitan Region Development Authority will be constructing a Metro network of more than 275-km.